



Prepared for JPE Design Studio on behalf of City of Charles Sturt

18ADL-0280

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## EARLY ENGAGEMENT SUMMARY MAIN STREET PRECINCT



# Engagement Summary Report Main Street Precinct

21 November 2018

<b>Lead consultant</b>	URPS
<b>In association with</b>	JPE
<b>Prepared for</b>	City of Charles Sturt
<b>Consultant Project Manager</b>	Nicole Halsey, Director and Zoe Hambour, Associate  Suite 12/154 Fullarton Road (cnr Alexandra Ave) Rose Park, SA 5067 Tel: (08) 8333 7999 Email: nicole@urps.com.au or zoe@urps.com.au
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# 1.0 Introduction

The City of Charles Sturt is developing concept plans for the section of Military Road between North and South Streets and Main Street at Henley Beach.

The road pavement of the Military Road section is due for reconstruction in 2020, presenting an opportunity to think about the streetscape and the role it will play into the future. This includes considering how to increase amenity, reduce urban heat and improve safety and access for pedestrians, cyclists and vehicles. It also provides the opportunity to extend the vibrancy of Henley Square into these streets.

The City of Charles Sturt is committed to engaging with the local and broader community and stakeholders to inform the development of the concept plans. The engagement will occur across two stages:

1. Stage one: test, refine and add to what the community had told Council previously as well as understand any other issues and ideas for the future of the Precinct.

Information gathered by this early engagement will be used to inform the development of draft concepts for the upgrade of Military Road and Main Street.

2. Stage two: seek feedback from the community and stakeholders on the draft concepts to inform the finalisation of concepts for the streetscape upgrade.

This report outlines the approach and findings of the first stage of engagement, or early engagement.

## 1.1 Early engagement objectives

The objectives of the early engagement were to:

- Raise awareness of the Main Street Precinct project and opportunities to participate
- Inspire stakeholders and the community about the possibilities for the precinct
- Seek early input from the community and stakeholders about what they consider to be the issues, opportunities and priorities for the project
- Build on previous engagement in the area (eg Henley Traffic and Parking Plan, Henley Square Redevelopment) by testing, confirming, refining and adding to past key findings.



## 2.0 Early engagement approach

### 2.1 Approach

The engagement took place over four weeks between Monday 8 October and 2 November 2018 and included the activities outlined in Table 1. The engagement activities are discussed in more detail in the following sections.

**Table 1 – Early engagement and promotion activities**

Activity	Description	Target audience
<b>Pavement stickers</b>	Engaging pavement stickers established at key pedestrian crossings along Main Street and Military Road to raise awareness of the project, invite to open day and direct to online survey	Pedestrians, cyclists, residents and visitors/users of the area
<b>Core flute signage</b>	Engaging core flute signage established at key intersections to raise awareness of the project, invite to open day and direct to online survey	Drivers, cyclists, pedestrians, residents and visitors/users of the area
<b>Banner</b>	Placement of banner on Port Road to raise awareness of the project, invite to open day and direct to online survey	Drivers, cyclists, pedestrians, residents and visitors/users of the area
<b>Posters</b>	A3 posters displayed at local businesses and centres (eg library, community centres) to raise awareness of the project, invite to open day and direct to online survey	Residents, businesses, community groups and organisations
<b>Postcard</b>	Postcard flyer delivered to all properties within the project catchment to raise awareness of the project, invite to open day and direct to online survey	Residents, property owners, businesses and organisations
<b>Messenger Advertisement</b>	Advertisement to raise awareness of the project, invite to open day and direct to online survey	All
<b>Online survey</b>	Survey established on Council's Your Say page to gain early input	General community, residents and businesses
<b>Webpage</b>	Project webpage on the Council YourSay page that provides background information about the project and how to provide input	All
<b>Social media</b>	Posts on Council's social media platforms to promote the project, invite to the on-line survey and open day	Council's social media community
<b>Stakeholder workshops</b>	Interactive and engaging workshops with the key stakeholder groups	Stakeholders
<b>Make it Mine Market stall</b>	"Pop-up" stall at Make it Mine Markets with creative, engaging and interactive activities	Visitors, residents and businesses
<b>Star of the Sea School workshop</b>	Interactive and fun workshop with Star of the Sea School students to gather their input	Local school

## 2.2 Findings of past engagement

Throughout the early engagement, activities also sought to test the following findings of engagement with stakeholders and the community previously undertaken in the project area:

- Closing part of Main Street to create a shared use plaza for outdoor dining and community events
- Improving bicycle access along Military Road
- Increasing bicycle parking in Main Street
- Improving the pedestrian experience and landscaping on Main Street between Military Road and East Street
- Maintaining or increasing the current level of car parking on Main street and Military Road
- Improving the quality and locations of bus stops along Military Road
- Increasing the amount of public seating
- Improving path design, quality and connections
- Providing improved safe pedestrian crossing points over Military Road and at intersections that currently have roundabout
- Increasing tree planting and landscaping throughout the area
- Improving car parking around the Star of the Sea School.

## 2.3 Stakeholder workshops

A series of workshops were held on 22 November 2018 at the Henley Beach Surf Life Saving Club with key stakeholder groups as shown in Table 2.

**Table 2 – Stakeholder workshops**

Workshop	Time	Attendee organisations (Note: more groups were invited than attended)
Agencies	3.15 to 4.30pm	Torrens Transit Department for Planning Transport and Infrastructure City of Charles Sturt (representing community centre, libraries and infrastructure management)
Businesses and traders	5.15 to 6.30pm	Henley Surf Life Saving Club Grange Golf Club ANTAC
Community groups	7.15 to 8.30pm	Historical Society of Henley & Grange Western Adelaide Coastal Residents' Association Inc Westside BUG Purple Plum

These workshops provided background information about the project and gathered input from participants regarding issues and opportunities for the Main Street precinct.

At the workshops, large aerial photos of the project area (one for Military Road and one for Main Street) were provided, on to which participants noted what they saw as the issues and opportunities for the upgrade of the precinct. They also collectively discussed as a group if they supported the findings of past engagement as outlined in 2.2 above.





At the end of the workshops, participants were also asked what their one “big idea” for the precinct was. After individual reflection, participants wrote their idea on a post-it-note and added it to a shared poster.

## 2.4 Make it Mine market stall

An engagement stall was held as part of the Make it Mine Markets at Henley Beach on Sunday 28 October 2018 between 10am and 3pm.

The stall aimed to gather input from the community regarding issues and opportunities for the Main Street precinct.

The event was promoted on pavement stickers and core flute signs in the project area, Council’s social media and on a postcard letter box dropped to nearby residents.

It is estimated that around 100 people participated in the engagement activities outlined in Table 3.

**Table 3 – Make it Mine Market engagement activities**

Activity	Description
Welcome Poster	Large poster welcoming people, inviting their participation and describing the project
Where are you from	Large poster for people to stamp marking: <ul style="list-style-type: none"> <li>&gt; Where they are from</li> <li>&gt; How often do they use/visit the area</li> <li>&gt; How do they usually get here</li> </ul>
Issues and opportunities map	A very large format aerial photo was provided on to which participants were asked to write issues and opportunities for the precinct. Around the outside of the aerial photo participants were also asked to indicate their support (or not) for the findings of past engagement (see 2.2 above)
Big idea clothes line	Participants were asked to write their big idea for the precinct on a light bulb postcard and to clip it on to a clothes line.
Precedent board	To find out the ‘types’ of landscape treatments that may be supported by the community, participants were asked to place a tick on a large poster against different images relevant to the following themes of investigation: <ul style="list-style-type: none"> <li>&gt; Bikes and pedestrians</li> <li>&gt; Traffic, public transport and parking</li> <li>&gt; Landscaping</li> <li>&gt; Outdoor dining and events spaces</li> </ul>



**Make it Mine Market – issues and opportunities mapping activity**



**Make it Mine Market – ideas clothes line activity**





## 2.5 Star of the Sea School workshop

A workshop was held on 23 October 2018 from 11.30am to 12.30 pm with around 30 year 6 students.

The workshop aimed to seek the perspectives of students in the area and find out what they saw as the issues and opportunities in relation to upgrading the Main Street precinct.

The workshop explored through an interactive discussion with the students what they understood a “streetscape” to be.

The students then broke up into roughly groups of five and were asked to imagine that they were teams of landscape architects preparing the concept plan for the precinct.

For their first activity as landscape architects each team was asked to write two lists: one of what they saw as the issues with the streetscape in the precinct; and another of what they saw as the opportunities for the streetscape in the precinct.

Next, each team was asked to prepare a new streetscape plan that addressed their issues and opportunities. Each team developed their ideas on scrap paper before creating a consolidated plan. A spokesperson then explained their team’s streetscape plan to the rest of the students.

Finally, each student was asked to reflect individually on what their one big idea was for improving the streetscapes in the precinct.



Example of student landscape plan



## 2.6 Online survey

An online survey was established on the project's page on the City of Charles Sturt's YourSay website and was open for responses from 8 October until 2 November 2018

Over the period, 240 people visited the project page and 47 surveys were completed. Of those people completing the survey, the majority were local residents (43), 5 people were members of a local community organisation, 4 people worked in the area, 1 operated a business and 4 were visitors to the area.

The survey was promoted on pavement stickers and core flute signs in the project area, Council's social media and on a postcard letter box dropped to nearby properties.

The survey asked participants what they saw as the top three street design issues along Military Road and Main Street; and asked how strongly they supported the past findings of engagement undertaken in the area (as outlined in 2.2).

## 2.7 Written submissions

Three written submissions were received via email raising a number of issues and opportunities associated with the streetscape upgrade.



## 3.0 Summary of feedback

This section distils the key themes of feedback that consistently arose across the different early engagement activities and summarises them as the “Community’s Brief” that will be used to inform and guide preparation of the draft concept plans for the Main Street precinct (refer infographic over the page for a summary of the engagement and key findings). The verbatim comments/detailed results gathered at each engagement activity are outlined in the appendices to this report as follows:

- A. Stakeholder workshops
- B. Make it Mine Market stall
- C. Star of the Sea School workshop
- D. Online survey
- E. Written submissions

### 3.1 The Community’s Brief for the streetscape upgrade

Based on the feedback gathered via the early engagement activities, the ‘community’s brief’ for the upgrade of the streetscape of the Main Street precinct comprises the following:

- Increase **trees and landscaping** to create an inviting and shady streetscape and improve biodiversity outcomes
- Provide **wide and consistent footpaths** that are accessible for all
- Create a **cycle friendly** environment, including the provision of bike parking, that encourages safe cyclist, vehicle and pedestrian interactions
- Reflect the **style and heritage of Henley Beach** in the streetscape design and choice of materials
- Improve **linkages and wayfinding** between key destinations (eg beach, shops on Seaview Road, community centre, library, community garden, West Lakes, bus stops)
- Provide **safe crossing points** across Military Road for pedestrians, people with prams, gopher and wheelchair users and cyclists. Particular locations that require consideration include the intersection of Main Street and Military Road, the roundabouts at North and South Streets and the loading dock area at the rear of Foodland
- **Close off part of Main Street** to create a shared use area for outdoor dining and community events. Consider removing kerbs, providing shade/green cover, power, water, space for seating, events, art and busking, wifi, plug and play, smart bins and children’s play features
- Integrate **public art** such as an iconic attraction for photographs and photo tagging, or broader cultural interpretive artwork
- Balance the provision of **car parking** with the delivery of trees, landscaping and other amenities
- Improve the **bus layover area** near Foodland to enable better visibility for drivers entering/exiting the car park and safe and easy crossing of Military Road by pedestrians
- Create an iconic **bus shelter** at the layover stop on Military Road (eg incorporate wifi, novelty seating)
- Provide **public seating and tables** for picnicking/pop up ‘dining’ experiences away from the beach as well as seating to enable people to stop, rest and spend time
- Develop design responses that **discourage late night or anti-social behaviour** near homes.

# Summary of early engagement

## Imagine... the Main Street Precinct into the future

The City of Charles Sturt is developing concept plans for the section of Military Road between North and South Streets and Main Street at Henley Beach.

The road pavement of the Military Road section is due for reconstruction in 2020, presenting an opportunity to think now about the streetscape and the role it will play into the future.

### AIM OF THE ENGAGEMENT

To gather input from community and stakeholders about what they see as the issues and opportunities for making the Main Street Precinct a great place

### HOW WE ENGAGED



**3** stakeholder and community workshops



**47** online surveys



**100+** people  
Market pop-up engagement



Interactive planning with  
**30** primary school students

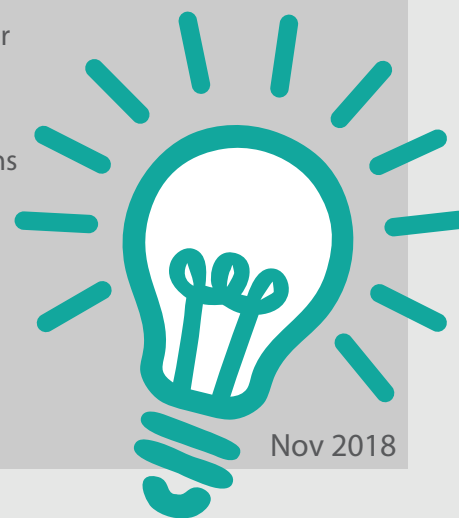
How do we make it  
a great place where  
people love to walk,  
cycle, visit, stop and  
spend time?



## What the community told us

- > Increase **trees and landscaping** to create an inviting and shady streetscape and improve biodiversity outcomes
- > Provide **wide and consistent footpaths** that are accessible for all
- > Create a **cycle friendly** environment, including the provision of bike parking, that encourages safe cyclist, vehicle and pedestrian interactions
- > Improve **linkages and wayfinding** between key destinations (eg beach, shops on Seaview Road, community centre, library, community garden, West Lakes, bus stops)
- > Provide **safe crossing points** across Military Road for pedestrians, people with prams, gopher and wheelchair users and cyclists. Particular locations that require consideration include the intersection of Main Street and Military Road, the roundabouts at North and South Streets and the loading dock area at the rear of Foodland
- > Integrate **public art** such as an iconic attraction for photographs and photo tagging, or broader cultural interpretive artwork
- > Reflect the **style and heritage of Henley Beach** in the streetscape design and choice of materials

- > **Close off part of Main Street** to create a shared use area for outdoor dining and community events. Consider removing kerbs, providing shade/green cover, power, water, space for seating, events, art and busking, wifi, plug and play, smart bins and children's play features
- > Balance the **provision of car parking** with the delivery of trees, landscaping and other amenities
- > Improve the **bus layover area** near Foodland to enable better visibility for drivers entering/exiting the car park and safe and easy crossing of Military Road by pedestrians
- > Create an **iconic bus shelter** at the layover stop on Military Road (eg incorporate wifi, novelty seating)
- > Provide **public seating and tables** for picnicking/pop up 'dining' experiences away from the beach as well as seating to enable people to stop, rest and spend time
- > Develop design responses that **discourage late night or anti-social behaviour** near homes







# Appendix A – Stakeholder workshops

## Community Groups workshop feedback

### Military Road

- Connections – community gardens to Henley Square and Grange Lakes
- Public art to draw people – involve community in development
- Paving treatment of road surface eg like King William Road to slow people down
- Footpaths on both sides of Military Road
- Planting to mitigate urban heat
- Landscaping that is diverse planting and supports biodiversity/animals, birds, insects etc – people to look after sections of verge
- Retain existing trees – can be removed under legislation
- Henley Square meant to be used for events/activities
- Parking in residential streets as far back as Atkins
  - > Staff park away from square etc all day pushes parking out
  - > Lack of on-site driveways for visitors and residents so can't get parks nearby
  - > Narrow streets – safety issues
  - > People don't like to walk or pay for parking
  - > Under-utilised basement parking (Foodland)
  - > Lack of compliance – restaurants without car parking
- Buses are unreliable, timetabling an issue, cost
- What is the big picture for the area? Is Military Road a back street? That's how it looks.
- Shared use zone / pedestrian friendly
- Remind community re 1m passing rules for cyclists
- Some cyclists don't tend to use Military Road – (prefer) Seaview, Coast path
- Zebra crossings
- Shelter for bike parking
- Use data to match priority for the road design
- Compliance behind development – rate payers should not pay for as part of this project
- Way finding signage
- Difficult to cross Military Road particularly at roundabouts
- Shade from trees now – not wait 100 years for Norfolk Island Pine to grow
- Don't want anti-social behaviour for residents – customers returning to cars
- Blue Line bus loop – catch tram to Glenelg then bus to Henley Beach and on to Grange and train
- Support outdoor dining but not clientele that pubs attract – impacts on residents / support for community use
- Foodland/Shops – development did not plant vegetation as required
- Foodland/Shops – indent bus so can see and get out of carpark



- Foodland/Shops – trucks in loading dock over hand on to road and footpath
- Foodland/Shops – can't turn right out of car park – two ways at both ends
- Foodland/Shops – difficult to cross Military Road
- Foodland/Shops - Abuts residential zone
- Increase in restaurants to Henley Square – draws people to the area

## Main street

- Anti-social behaviour from Ramsgate.

## Support for findings from past engagement<sup>1</sup>

Finding of past engagement	Support?
Closing part of Main Street to create a shared use plaza for outdoor dining and community events	Yes
Improving bicycle access along Military Road	Yes-strategic and aligned to demand
Increasing bicycle parking in Main Street	Yes-strategic and aligned to demand
Improving the pedestrian experience and landscaping on Main Street between Military Road and East Street	Yes
Maintaining or increasing the current level of car parking on Main street and Military Road	Yes
Improving the quality and locations of bus stops along Military Road	No specific comment provided
Increasing the amount of public seating	No specific comment provided
Improving path design, quality and connections	Yes
Providing improved safe pedestrian crossing points over Military Road and at intersections that currently have roundabout	Yes
Increasing tree planting and landscaping throughout the area	Yes
Improving car parking around the Star of the Sea School	No specific comment provided

## Big Ideas for the precinct

- Traffic managements and pedestrian/cyclist safety
- Definitely consider rain gardens / thermal issues
- Significant increase in greenery
- Cool streets for people, bikes and pedestrians
- Shared roads – lower speeds
- Use Council land for a multi-story paid car park. Colton Electoral Office, old depot or new purchase
- Pedestrian safety and traffic
- Landscape for biodiversity and shade

<sup>1</sup> Note not all past engagement directions were responded to at the workshop



## Traders workshop feedback

### Military Road

Foot path slope and quality on North Street end of Military Road on western side of the road

### Main Street

*(these comments were marked by participants in the Main Street map but some relate to Military Road or the precinct as a whole)*

- Footpaths – accessible for all – topography and quality, need to design for accessibility
- Tension on coast park re cyclists vs pedestrians
- Cyclists on Seaview Road not stopping at lights
- Bike parking solution – cyclists don't use bike racks in case stolen/damaged
- What more cyclists means for Military Road and safety of others
- Cyclists on Seaview Road not stopping at lights
- More crossing points on Military Road
- What will be Henley's identity be? - Family friendly, easy for all to spend day
- Name 'things' and key attractions sign eg. SLSC, Plaza Henley Square, shops, ANTAC – central sign post, Grange Train Station
- Iconic attraction for photo and tagging
- shade needed more generally in area, e.g. Henley Square grassed area
- Provision for access (parking, accessibility). SLSC / Council offering services / programs for people with disabilities
- Signage and way-finding to Beach from surrounding area eg. Military Road
- Toilets (to support activation)
  - > Accessible toilets might be built by Council?
- People can't 'find' the market
  - > Come from outside of Henley
  - > Car park is good from wind
  - > 50 stalls in car park and 35 from Main Street
  - > Need drop off zones (stall holders need to offload)
- Trees complimentary to N.I. Pines
- If temporarily close parking, provide bus on loop
- Water feature? Council depot – what happening with it?
- Needs more shade along Military Road - Pines on other roads
- Promote community garden – no one knows where it is
- Event space – power, lighting, water, drinking fountains
- Incorporate Kaurna stories in storytelling - No synergy / merging of Anglo and Aboriginal culture
- Markets lease Henley High school parking on market day for stall holders
- If remove car parking residents will be impacted- some don't have onsite car parking. Permits will be needed



- In Main street between Military Road and Seaview Road - Event space, civic area, grass, shade canopy, public art, too grey
- Difficult to cross Military Road on Main street
- Move bus stop at Foodland car park
- Create new entry to Foodland car park off Military Road.
- Outdoor café on Main Street between Military Road and East Terrace on days of market
- Difficult to use loading dock at Foodland
- Remove parking under trees on Main Street and create flexible activation spaces eg outdoor dining/pop up cafe

## Support for findings from past engagement<sup>2</sup>

Finding of past engagement	Support of group?
Closing part of Main Street to create a shared use plaza for outdoor dining and community events	Yes
Improving bicycle access along Military Road	No specific comment provided
Increasing bicycle parking in Main Street	No specific comment provided
Improving the pedestrian experience and landscaping on Main Street between Military Road and East Street	Yes
Maintaining or increasing the current level of car parking on Main street and Military Road	No specific comment provided
Improving the quality and locations of bus stops along Military Road	No specific comment provided
Increasing the amount of public seating	No specific comment provided
Improving path design, quality and connections	No specific comment provided
Providing improved safe pedestrian crossing points over Military Road and at intersections that currently have roundabout	No specific comment provided
Increasing tree planting and landscaping throughout the area	No specific comment provided
Improving car parking around the Star of the Sea School	No specific comment provided

## Big Ideas for the precinct

- Better management of cyclists through this area, safety and bike parking
- Do not force parking back around residents' houses
- Close off Main Street at Military Road
- More shade – trees, canopy
- Electricity, water and shade for events

<sup>2</sup> Note not all past engagement directions were responded to at the workshop





## Agency workshop feedback

### Military Road

- How to link Library, Community Centre and Henley Square for pedestrians?
  - > Improve footpath experience
  - > Shade all along Military Road
- Park outside of precinct - provide bus ring route and promote active travel
- Reduce car parking if needed to deliver other benefits eg. activation
- Free bike hirers use mostly along coast path road and Military Road
- Lack of 'turnover' of car parking behind Library
- 'Iconic' bus shelter, wifi, swing, links to Council services
- Bikes un-catered for on Military Road, no dedicated bike lane
- Roundabouts "tight" for buses
- Bus terminal on Military Road is 'end of line' – could do with a bit more room – should only be 2 buses at any one time
- 3.5 meters (high) clearances needed for buses (prefer 4 metres to take into account of rain droop)
- Pedestrians cross Military Road "willy-nilly"
- Lack of street appeal of Community Centre
- How to 'bring' Community Centre and Library 'out to the street'?
- On Main Street near Police Station, there is an opportunity to better utilise space for car parking
- Unnamed road between Durham Street and York Street – improve access to Library
- Remembrance garden in grassed area of Library and Town Hall
- North Street/Military Road roundabout is difficult to cross by pedestrians, particularly people with pushers etc
- Bus stop difficult to cross road near roundabout at North Street
- Most buses go along Seaview Road. Some go along Military Road and Main Street. Well prioritised bus routes
- Civic space for 'pop-ups' on Main Street near Foodland car park
- Most locals walk to Library
- RSL users likely drive

### Main Street

- How to balance desire/need for car parking and landscaping/activation
- How to convince businesses that people will still come/business may increase too
- Reduce kerb and gutter to make one level
- Safety issues re parking in centre of road – remove? Lack of community support for
- Opportunity to better connect community centre and library to Henley Square
- WIFI charging station for ENS 'plug and play' smart bins
- Prefer no roundabout on Main Street and Military Road intersection
- Car parking in middle of Main Street – make 90-degree parking?

## Big Ideas for the precinct

- Maintain public transport access
- Creating a versatile space that caters for future, less reliance on cars
- Amazing pedestrian access along Military Road
- Pedestrian links from Military Road through to Seaview – better highlighting of the pedestrian lanes
- More inclusive space (bikes, pedestrians, community) that is appealing, modern, attractive, quirky and flexible

## Support for findings from past engagement<sup>3</sup>

Finding of past engagement	Support of group?
Closing part of Main Street to create a shared use plaza for outdoor dining and community events	Yes
Improving bicycle access along Military Road	Yes
Increasing bicycle parking in Main Street	Yes. Still not enough provided
Improving the pedestrian experience and landscaping on Main Street between Military Road and East Street	Yes
Maintaining or increasing the current level of car parking on Main street and Military Road	Unsure
Improving the quality and locations of bus stops along Military Road	Yes
Increasing the amount of public seating	If improve planting along Military Road
Improving path design, quality and connections	Yes
Providing improved safe pedestrian crossing points over Military Road and at intersections that currently have roundabout	Yes
Increasing tree planting and landscaping throughout the area	Yes
Improving car parking around the Star of the Sea School	Unsure

<sup>3</sup> Note not all past engagement directions were responded to at the workshop



## Appendix B – Make it Mine Market stall

### Tell us about you ...<sup>4</sup>

How would you describe yourself?	# of participants
I live in the area	43
I work in the area	2
I operate a business in the area	3
I participate in a group in the area	7
I am a visitor to the area	17
How often to you use or visit the area?	# of participants
Daily	22
Weekly	18
Monthly	6
Rarely	1
Never	0
How do you usually get here?	# of participants
Car	26
Bike	5
Walking	25
Public Transport	2
Other	0

### Support for findings from past engagement<sup>5</sup>

Finding of past engagement	Yes	No
Closing part of Main Street to create a shared use plaza for outdoor dining and community events	21 <ul style="list-style-type: none"> <li>only up to Military Road</li> <li>yes ASAP</li> <li>but find car parks to compensate</li> </ul>	
Improving bicycle access along Military Road	7	1 <ul style="list-style-type: none"> <li>Use East Terrace cycle tracks</li> </ul>
Increasing bicycle parking in Main Street	8	
Improving the pedestrian experience and landscaping on Main Street between Military Road and East Street	11	
Maintaining or increasing the current level of car parking on Main street and Military Road	18	7 <ul style="list-style-type: none"> <li>Not on Main Street but provide elsewhere</li> <li>Is this proposal a trojan horse to make Main Street a car park?</li> </ul>

<sup>4</sup> Note not all participants at the stall undertook this activity

<sup>5</sup> As above footnote



Finding of past engagement	Yes	No
		<ul style="list-style-type: none"> <li>Look at alternative parking in Henley Beach to allow for visitors – if Main Street car parking is removed</li> </ul>
Improving the quality and locations of bus stops along Military Road	10	
Increasing the amount of public seating	20	1 <ul style="list-style-type: none"> <li>Not on Main Street where residents live</li> </ul>
Improving path design, quality and connections	20	
	<ul style="list-style-type: none"> <li>Remove gardens on east side of Esplanade for safe walking</li> <li>Keep as much garden as possible do not remove any!</li> <li>Garden must be irrigated and maintained with appropriate planting varieties</li> </ul>	
Providing improved safe pedestrian crossing points over Military Road and at intersections that currently have roundabout	12	
Increasing tree planting and landscaping throughout the area	14	
Improving car parking around the Star of the Sea School	6	1

## Big Ideas for the precinct

- Main Street – make into public ‘square’ with car parking underneath
- Underground power lines – makes a huge visual impact
- Priority to remember ‘000’s ratepayers and not focus on business already perfect as is
- Reduce subdivision at the cost of green space for trees, gardens, soakage
- Long-term reduce access for cars to reduce traffic. Improve public transport, paved areas and cycle paths
- Make it a big hub for bikes and pedestrians. Less cars. More trees. Gardens on the roadside. Divert (most) traffic to East Terrace to make Seaview Road/Military Road more appealing for bikes and pedestrians and community interaction
- Play space
- One-way system Seaview and Military to enable bike lanes and better manage traffic
- Lots of trees, more community space. Big park with fitness equipment and space for bikes etc (less cars)
- Shade structure for summer, with removable shade sails for winter and grass patches





- Remove the car parking or just have parking on the left and right side. Widen the middle section and create a central garden space, possibly with raised bed, seating and sculptures leading to Henley Square. This is the Main Street of Henley Beach Village and should be a boulevard leading to Henley Square and to the Henley Community Garden, Oval etc. There should be verges on either side to attract the bees, butterflies etc. It should be a walkable, accessible area. Landscaping, art, beautiful spaces.
- Functional and safe design
- Close portion of Seaview Road and part of Main Street to create a pedestrian focussed, “mall like” precinct
- Lots of shade, including at lawn on Henley Square
- Close all of the Main Street to create places for people to spend time, relax, outdoor dining
- Make businesses accountable for their own parking

## Aerial photo comments (issues and opportunities)

### Traffic, pedestrians, bikes and public transport

- Pedestrian safety needs to be improved
- No bikes on walking trail
- Truck backing into Ramsgate blocking off roads – needs to be incorporated into design
- Speed limit Henley Square
- At bus overlay sometimes have two buses there with another waiting nearby
- Develop public transport hub, ie the current bus stop is an embarrassment
- Difficult to cross Military Road
- 40kph too slow
- Maintain access for cars along Military and Seaview Roads – don’t redirect to residential areas/streets
- Buses laying over can make it difficult to enter car park – impacts visibility from cars entering/exiting
- South Road and Seaview Road intersection needs a pedestrian crossing – very difficult to cross safely.
- More safe pedestrian crossing points
- Spoon drains instead of speed humps – emergency vehicles prefer dips to bumps
- More frequent buses
- Extend hours of 300 bus to Glenelg – after 6pm
- Roundabout/raised intersection for safety crossing Main Street/Military Road
- Bus stop relocation – blocks sight
- Improve cycle lands and access for walkers. Reduce car focus of the area
- Safer crossing for gophers
- No buses down Main Street
- Put in a roundabout at intersection of Military and Main Street
- Consider noise impact of a paved roadway



- Less cars on Military Road and Seaview Road (divert to East Terrace). More bikes/walking
- Redirect through traffic from the area – this is a destination, don't need to have traffic passing through
- Hoon behaviour on Seaview Road
- Less automobile traffic
- Foodland services traffic issues. Star of the Sea drop-off
- Speed limits – too varied
- Weekend bus service 286
- Permanent speed and red light camera at Henley Square Pedestrian Crossing
- Make Seaview Road pedestrian only. Traffic calming on Military Road. No more bikes
- No trucks
- Better bike paths and bike parking and multiple bikes per rack and attract visitors by bike
- Main Street – 1 lane not 2. Extend Square but need parking
- Military Road more volume of traffic due to Seaview Road crossing
- Consistent speed limits
- Roundabout suggestion – Jetty Street, Grange, South Street, Seaview
- Double decker tram runs right across Military Road. Glenelg – Semaphore
- Bus motor running and using stop as a terminus
- Bus stop to be relocated due to sight issues out of Foodland. Trucks delivering at same time
- Maintain bus stop at current location near Foodland
- Roundabout to Main/Military Road. Re-do Main medium
- Cyclists too fast
- Cyclists speeds (reduce)
- Seaview/Military change to one way – add bike lanes
- Military dangerous for kids
- Rear of Foodland – bus/pedestrian issues. Not safe
- Widen Military Road. BBQ's. Wider footpaths
- All one level surfaces so no trip hazards
- Need consistent paving treatment of footpaths – no “patchwork” due to ground movement
- Footpaths are all different levels
- Wider footpaths
- Insets of tiles into footpaths could be directional signage, information on local area
- Footpath width wider for wheelchairs/shared path

### Greening

- Look at other tree planting techniques to keep it growing through seasons
- Area rear of Foodland and open air car park needs 'beautification' eg trees
- Garden retaining wall Main/Military Road corner requires fixing all the time
- More shade for Henley Square – plant when mature
- Less Norfolk Pines they block drains



- Trees for shade
- Native street trees – biodiversity value to street greening – native birds and bees
- More trees – ornamental pears – eucalyptus
- Lawn/extension of Henley Square into Main Street
- Don't put in more car parking at expense of trees/landscaping – they cool our streets
- No more pine trees
- Don't take anymore green space or open land for parks – we've lost too much already
- More trees
- More natural shade needed in Square, ie TREES that will grow large and provide shade – this was requested in planning of Square but better late than never!
- Keep trees/add more
- Extend trees to Main Street
- Trees to Main Street Plaza
- More Norfolks
- Provide verge on left hand side of Main Street

### Parking

- Not enough parking
- More parking
- Residential parking – build car park
- Require Antunes development to allow parking at all times. He has stalled enough over pumping ground water across beach, he should be forced to extend parking
- Foodland car park – advertise it to encourage parking there
- Car park good idea!!
- Don't want multi-deck carpark at depot (under and at ground ok)
- No angled car parks to inside of Main Street. Henley Crossing bring in road grouping
- Use depot site for car parking station
- Collaborate with nearby businesses/church etc to share parking when there is events
- Foodland should provide parking for employees
- Multi-storey car park – max 1 upper level
- Increase car parking via multi-storey parking station (paid during peak times)
- Remove car parking from Main Street – it prevents our street from being a community
- Open parking
- Think long-term re solutions for car parking
- Take car parking out of Main Street but replace it elsewhere, not obtrusive, eg underground
- Increase parking enforcement
- Need to maintain car parking for people who are unable to walk long distances, eg elderly people
- Change the car park access to IN only and OUT only (Pavilion)
- Extend Plaza car park from Fellow Barber to Ramsgate Beer Garden entrance then have outdoor dining plaza. Extend Henley Square outside Ramsgate and two new restaurants



- No time restrictions on parking
- Create public parking
- Two hour limit with resident permits – Durham/York
- More car parking but spread out not just Main and Military Road
- Car parking turning into Military either way no vision with cars parked!
- Better utilisation of Pavilion carpark – deal for traders to park

### **Community spaces, activation, culture and character**

- Create linkages with Henley Community Gardens and Henley Oval and Grange and West Lakes
- Communal vegie patch somewhere – one at oval
- Things for kids to play on near seating
- More shade. Kids play space. More parking
- Involve community garden in landscaping – maintenance – love and care for
- Return Henley Square carpark to public landscaped park
- Play space/playground at square shaded!
- Play space – zebra crossings – parking not an issue
- Public space to Main Street
- Family friendly eating, eg Fasta Pasta
- Close Main Street off so can activate with dining, pop ups etc. Places for people away from the beach
- Skate friendly environment – separate from but included in community – engage youth
- Henley has no community space for art/community projects
- Increase busking in the Square
- Celebrate/recognise the history of the area
- Safer space for toddlers at Square
- Wayfinding signage and interpretive signage, eg to community garden, bees
- Character plan for Henley to ensure future buildings are congruent in local area
- Retain the ‘village feel’ of the area
- Sculpture trail along Main Street, eg ship ‘figure’ heads of local identities
- Permanent pop-up stalls on Main Street (eg a container)
- No buildings on Seaview Road to block views
- Park area with seating in Main Street instead of 4 rows of car parking
- There are no BBQ’s available along foreshore area – provide them for people to use
- Plaques of Henley heritage with photos in public spaces
- Entertainment for kids (including pop up)
- Protect/restore heritage buildings in the Square with displays explaining their origins
- Child safety

### **Facilities (shade, seating, toilets)**

- Stormwater issues (flooding)
- Seating that’s not aluminium (hot in summer)



- More shade at Henley Square
- Shaded seated area
- Clean toilets
- Less smoking on beach – more bins
- Clean public toilets
- Increase public toilets
- No smoking in Henley Square vicinity
- More shade at square
- Clean toilets
- More seating and rest spots – seats with backs
- Remove phone tower
- Clean toilets!!!
- More toilets. Power supply for markets.



## Precedent Board

### BIKES + PEDESTRIANS

#### SEATING



10



8

#### LIGHTING



3

#### SHADE STRUCTURES



6



8

#### BIKE LANES



9



2

#### BIKE PARKING



4

#### PATHS + PAVING



3



11

### TRAFFIC, PUBLIC TRANSPORT

#### FLUSH KERB



1

#### SHARED SPACE

3-yr  
5-mo

1

#### FEATURE BUS STOP



11



6

#### INCREASED FOOTPATH SPACE



14



2

#### ROADWAY PAVING



5

#### TECHNOLOGY (eg. CHARGING STATION)



5

#### CROSSINGS



7

### LANDSCAPING

#### RAIN GARDENS



7



5



2

#### STREET TREES



13

#### TREE CANOPY SHADE



23

#### VERGE PLANTING



16



10



2

#### WATER FEATURE



6



12

### OUTDOOR DINING + EVENTS

#### PLAZA / COMMUNITY SPACE



4



5



3

#### PUBLIC ART



10



8

#### OUTDOOR DINING



14



10

#### EVENTS



12



2



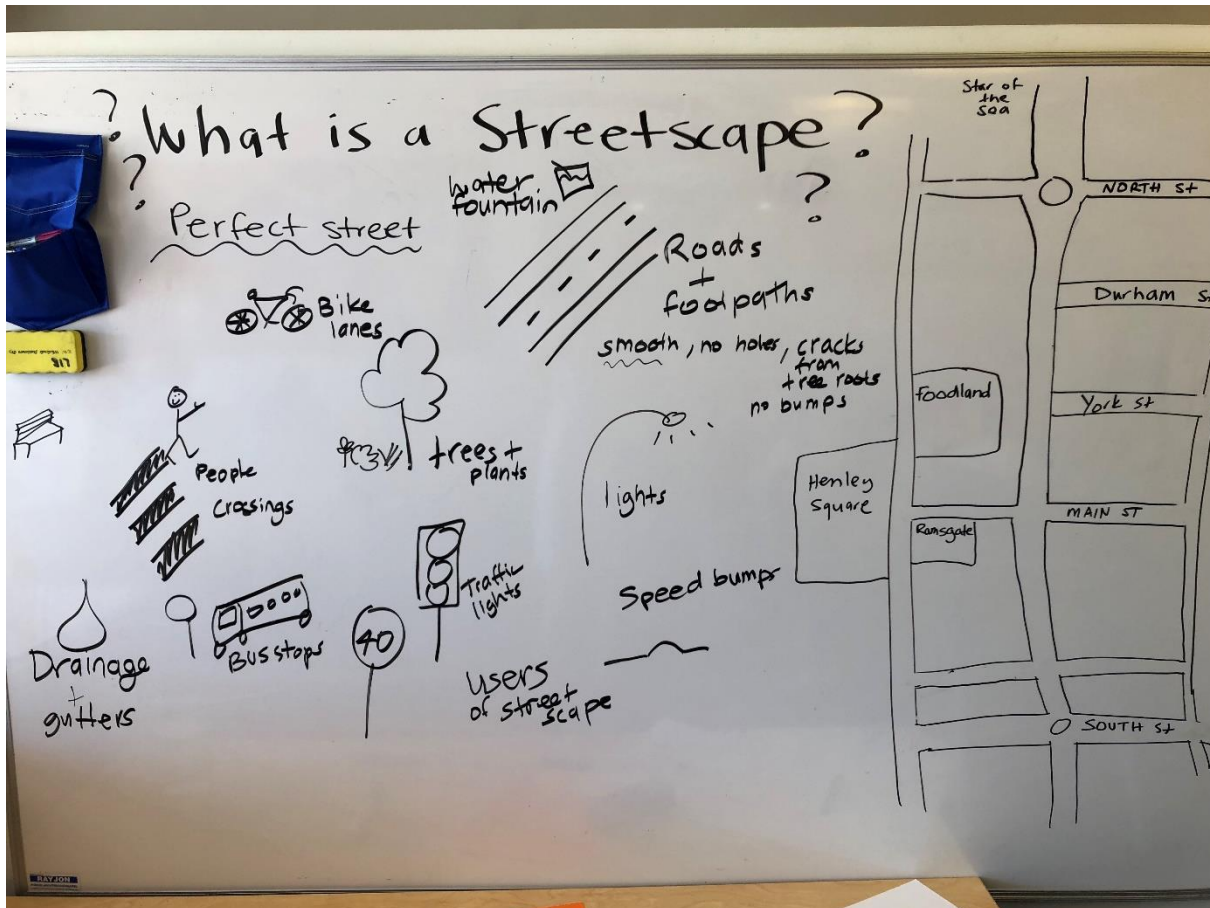
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# Appendix C – Star of the Sea School workshop

## What is a streetscape



## Issues and opportunities

### Issues

- Bumpy footpaths
- No drink fountains/we need more
- Not enough trees
- Roadworks need to be at night
- Needs bike lanes
- Roundabouts are normally unnecessary
- Needs more speed bumps
- Bumpy tracks
- Not enough vegetation
- Not enough maintenance
- Not enough water
- Stobie poles maintenance
- Plain
- Pollution
- Not enough things for kids – parks/water
- More water at water 'park'
- Padding
- Car parks/time
- Bumps



- Tree root/cracks
- More water fountains
- More public toilets
- Not enough benches
- Bumpy footpaths/roads (bad)
- Small parking spaces (bad)
- Holes in the road
- Cracks
- Tree stump cracks
- Bumpy footpaths and roads
- More places to cross the road

### Opportunities

- Intersections/roundabouts
- Footpaths
- Bike lanes
- Mobility parking
- Smooth footpaths
- Car parks
- Disabled parking
- Benches
- Drinking fountains
- Water features
- Public toilets
- Pedestrian crossing
- Plants at intersections/roundabouts
- Clean smooth roads
- More street lights
- More flowers and bushes
- Water fountains
- Decorate roundabout
- Fairly lights in the trees
- Christmas decorations when Christmas
- Bins
- Water park (water slide) off Jetty
- Park
- Speakers
- More trees and plants
- Not enough parking spaces
- Get rid of bollards that lead to Henley Foodland
- More skate parks
- No bumps in the road/footpath
- Shade
- Benches
- More drinking fountains
- More bike lanes
- Stepping stones
- On the jetty lighting
- Donut refreshment stand
- Bike racks/stations
- Bushes and trees in the roundabout
- More parks/open space
- Artwork on stobie poles
- Sport courts
- Post boxes
- Trees, flowers and bushes
- Drinking taps
- Bike lane
- Toilets
- Parking
- Bus stops
- Speed bumps
- Speed camera
- Street lights
- Benches
- Water fountains
- Benches
- People crossings
- Bike lanes
- Trees and plants



## My streetscape plan –themes

- Bike lanes
- Traffic lights
- Trees and flowers and planted medians
- Streetlights
- Benches
- Traffic calming: roundabouts and speedbumps
- Water fountains (drinking)
- Safe crossings
- Drains for stormwater management
- Post box
- Bus stops
- Smooth footpaths
- Shade
- Community art
- Managing dangerous drivers
- Attractions: Skate parks, water parks, playgrounds, open space and cafes

## Big Idea for the precinct

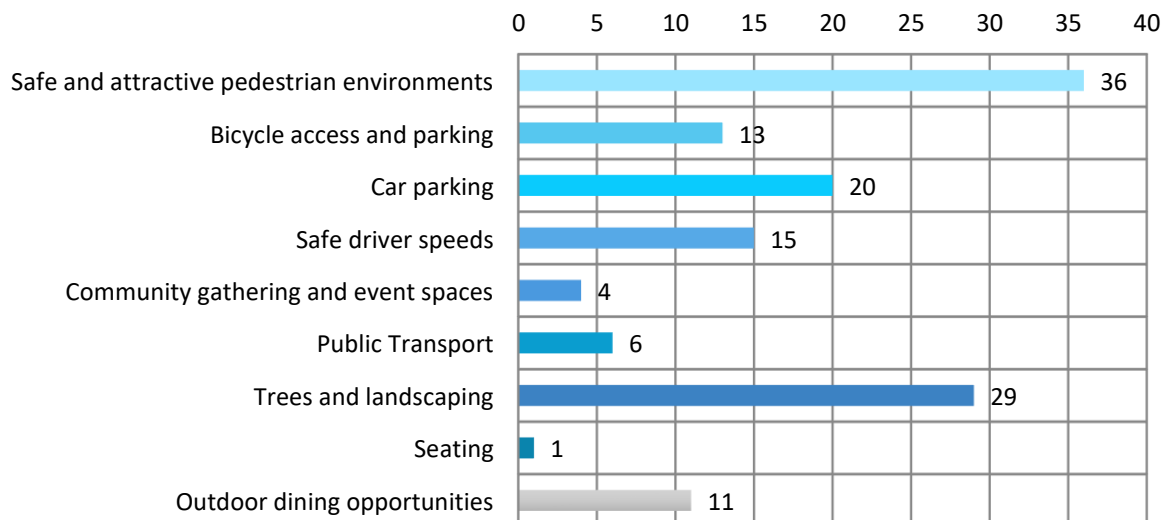
- More street signs
- Plants on sidewalks
- More smooth footpaths
- Skate park please
- Smooth footpaths and roads
- I would like to see more artwork on the stobie poles to make the street colourful
- Smooth paths
- In the roundabout have a sunflower garden
- Bigger bike lanes
- More smooth side walks for scooter or bikes
- Community art
- More shaded seating
- More shade
- More parking
- Art
- More shade
- More trees
- Seats for the elderly
- Things like plants and fountains in the roundabouts
- Water fountains
- Water features on roundabouts
- No bumps in paths
- Speed bumps
- More drink fountains
- Safe bike lanes or less bumpy foot paths
- Things for people/decoration
- Fairy lights with Christmas decorations when Christmas
- Water fountains for people and pets (pets have a special bowl connected to the water fountain)



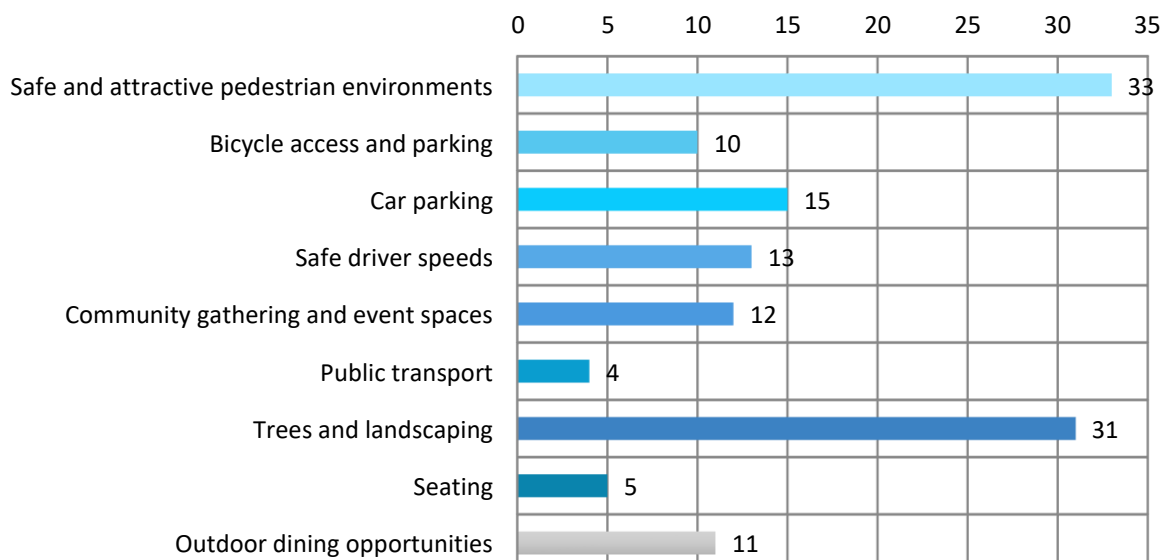
## Appendix D – Online survey

There were 125 visitors to the online survey page. 47 participants completed a survey. Following are tables showing the results of each survey question.

### What are the top three street design issues that are important to you along Military Road (between North and South Streets)



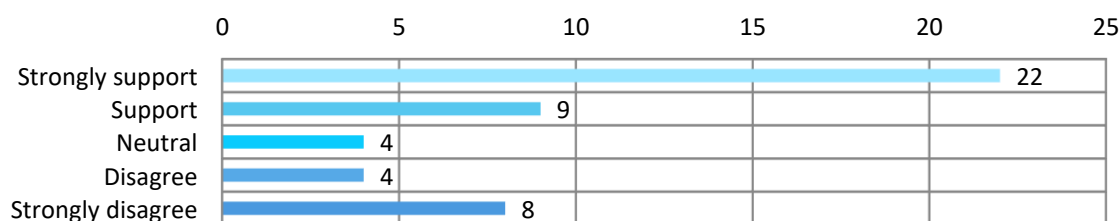
### What are the top three street design issues that are important to you along Main Street?



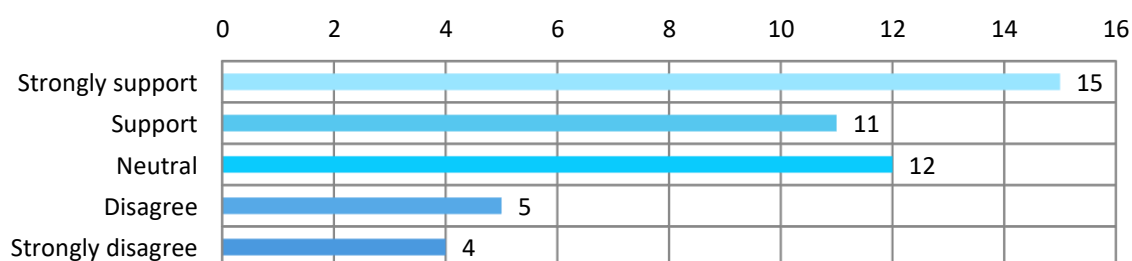


### Questions that tested the results of previous engagement

#### Closing part of Main Street to create a shared use plaza for outdoor dining and community events



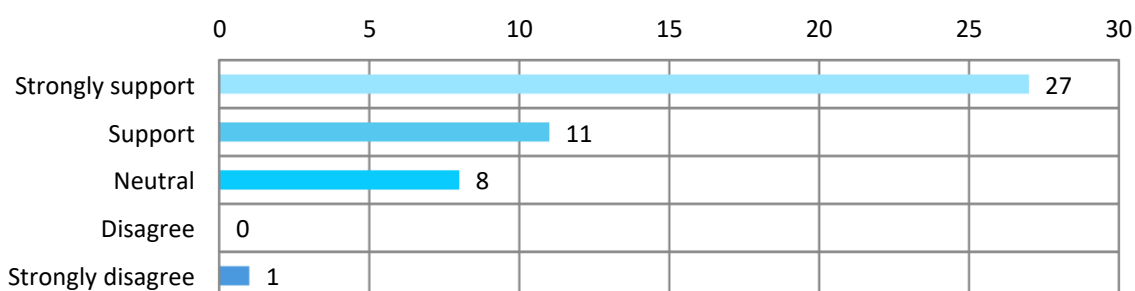
#### Improving bicycle access along Military Road



#### Increasing bicycle parking in Main Street

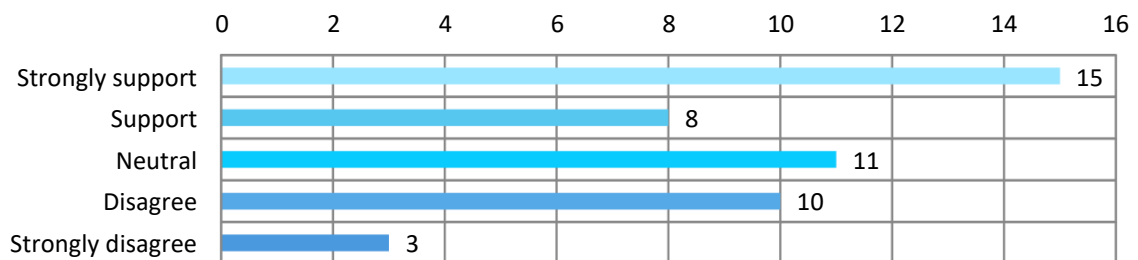


#### Improve the pedestrian experience and landscaping on Main Street between Military Road and East Street

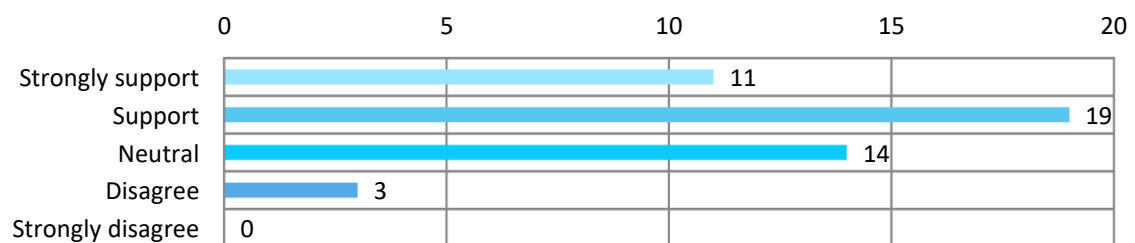




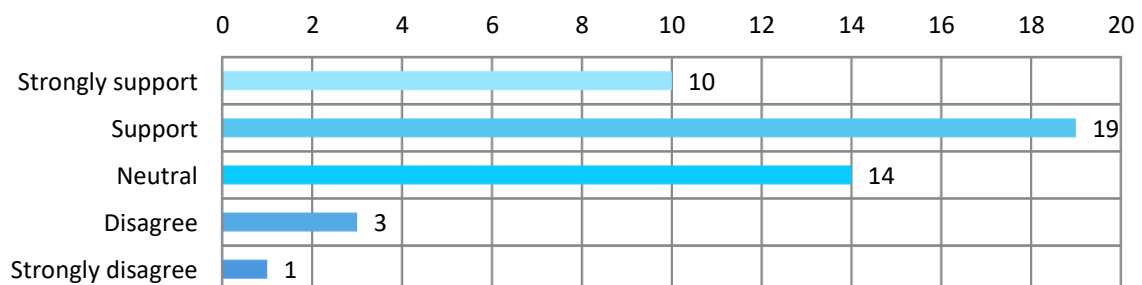
### Maintaining or increasing the current level of car parking on Main street and Military Road



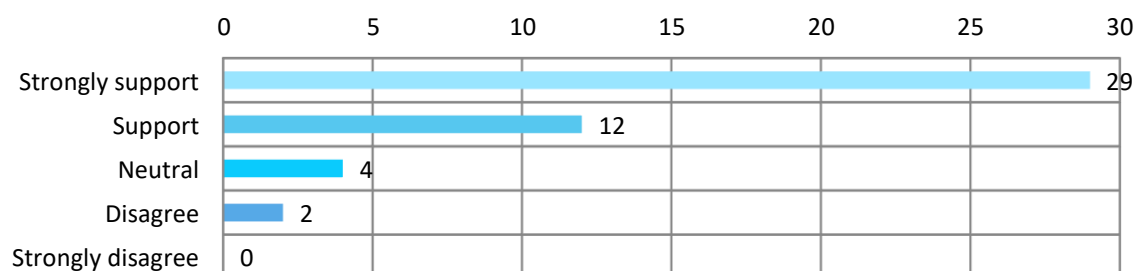
### Improving the quality and locations of bus stops along Military Road



### Increasing the amount of public seating



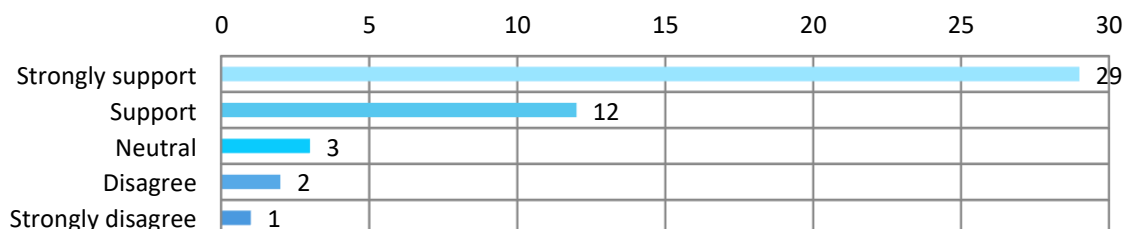
### Improving path design, quality and connections



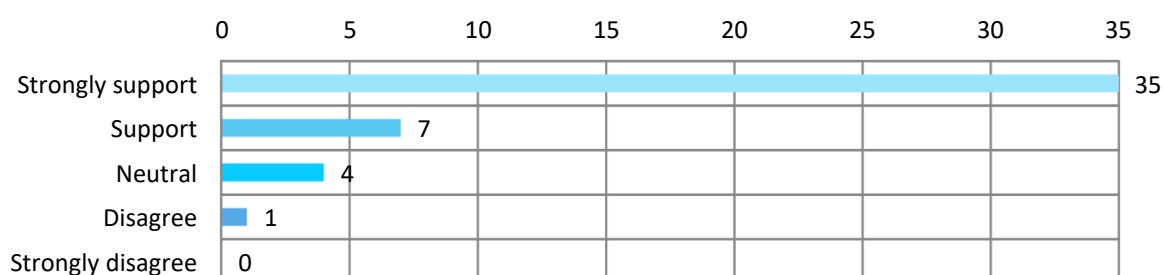




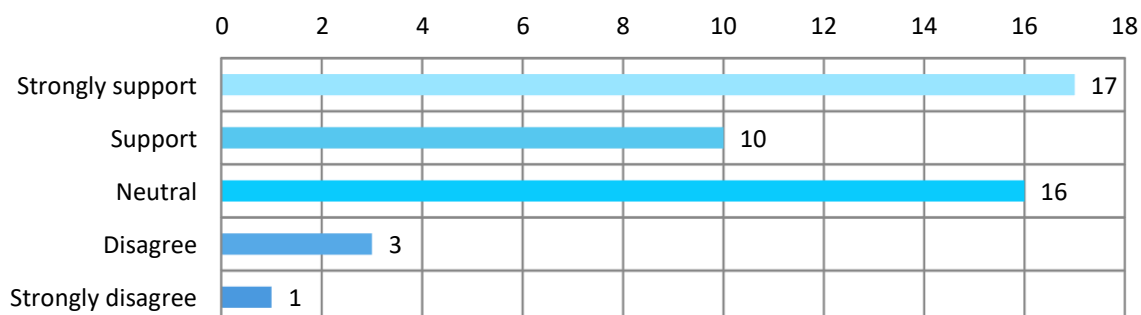
### Providing improved safe pedestrian crossing points over Military Road and at intersections that currently have a roundabout



### Increasing tree planting and landscaping throughout the area



### Improving car parking around the Star of the Sea School





## Appendix E – Written submissions

# MAIN STREET Henley PRECINCT into the future consultation

Main Street A rare shady spot outside Police Station Suggest some bench seats (with backs!)



RECf::IVED  
1g OCT 2018  
BY: fy

RECEIVED  
19 UL1 ZUIB

Where else can this visiting bus stand to load/ unload? Looking East down Main S treet outside Ramsgate



Market needs to go in Henley Square (congestion) \_\_\_\_\_



Submission for MAIN STREET PRECINCT HENLEY BEACH redesign October 2018

Before any decisions are made it is essential that community users /stakeholders /designers engineers etc do a combined **walkthrough of the area together**. Some previous local consultations were restricted to talk and writing at the old Town Hall, and it was impossible to actually demonstrate to "experts" (office dwellers), what we locals experience daily.

**PRIORITY** Removal /resiting of bus stop from current position on Military Road.

Many times, more than one bus( including bendy buses) are in the zone (terminus) for extended periods.

Pedestrian crossing impossible/unsafe either side of bus/es.

Worsened by cars turning into and out of Foodland underground car park from both directions

& Freight trucks delivering to Foodlands. (Often cannot fit off the road in a queue to from unloading area)

Diesel fumes build up as buses idle for long periods Negotiate with Metro? London buses turn off motors!

*Possible solution? Bus stop area in Main St cul de sac formed outside Ramsgate*

Removal/ resiting of mail box

No suitable space for cars to stop briefly for access to drop off mail/ and Aus Post to pick up

Inappropriate position for main pedestrian users of Henley Square/ Seaview Rd and Military Road.

Reconsideration position of bollards at West end of Main street for emergency vehicle access to Henley Square and environs & Drivers unfamiliar with the Seaview Rd pedestrian lights crossing area get dangerously confused looking for a drop off pick up area. Needs a well signposted 1 min" driver must stay with the vehicle" standing zone

URGENT NEEDS

Safe pedestrian crossings Military Road and Main street suitable for prams, wheelchairs, vision impaired, disabled. bike tracks etc. (There are NONE now) associated with bus stop resiting

Bike parking with SHADE through area and

Proper through bike track Nth/ South NOT through middle of Square. Its dangerous for all.

HIGHLY DESIRABLE

Diagram /Map/ Finger pointers for Henley Square/ Main Street Precinct- features and services e.g defibrillator, police station, library, community centre, toilets etc etc.

Area outside Police Station- tables, benches? (It's a precious rare patch which sometimes can be shady)

Walling Better constructed (see photo) of frequent crumbling outside Ramsgate/ Main St. Turn into proper bench seating with back & shade ..

Trees Trees Trees Trees please. (& shade for bus stop) Concentrate on establishing trees properly with windbreaks/ supports for a few seasons until very well established. Little bushes become litter traps. It's a windy environ. More bench seats. Permanent maintenance on slopes e.g. beside current bus stop & South on Military Rd West side



Recycling & rubbish bins More, more, more especially next to bus stop (allow access for emptying)

Please **SPEND BUDGET ON FUNCTIONAL,SAFE DESIGN** rather than attempting aesthetics with gimmicks, questionable" artworks "etc. Artistic patterning in paving design is highly desirable--- COORDINATED design rather than SCATTERGUN approach( as was done in Henley Square) Later, maybe, competition could be held for sympathetic artworks/ installations/ sculptures etc. to "fit" and enhance the sites which result.

Functional, safe design & execution using quality materials can, and should, be very pleasing, longlasting and low maintenance.

Badly constructed and poorly maintained current garden wall (Dangerous)



Hot hard and uncomfortable wall/ seat?



**From:** [REDACTED]  
**Sent:** Tuesday, October 23, 2018 2:43 PM  
**To:** [REDACTED]  
**Subject:** Main Street Precinct, Henley Beach

Hi [REDACTED]

I have just completed the community engagement survey for the Main Street Precinct project.

I live in [REDACTED] and have followed and participated in the previous community engagement processes for the area. I am particularly interested in how the car parking and traffic issues are managed.

While I appreciate it is early in the process, I would like to meet with you to discuss some specific issues so that they can be considered at the concept design stage.

The key issues I'd like to discuss with you are:

- **Maintaining right hand turning movements out onto Military Road from the lane way that runs behind Main Street and York Street.** I own a trailer boat that is stored in a shed off the lane. The overall length of the boat and trailer is approximately 7 meters, which means I have to exit the lane by turning right out onto Military Road. This is something I have been doing for over 25 years. Unfortunately, there is not enough room for me to make a left turn out of the lane way onto Military Road, nor can I exit from the East Terrace end of the lane. If you are able to meet with me on site, it will be easier to show you my situation. *My concern is that you may consider future works on Military Road that will block this turn.*
- **Traffic and pedestrian management at the intersection of Main Street and Military Road.**
- **Car Parking on Main Street.** The survey implies that additional car parking spaces could be added to Main Street and I know it has previously been suggested that additional angled parking could be looked at. Main Street is already very busy at peak times and the section of existing angled parking near Military Road causes traffic issues, which I would prefer are not replicated in the rest of the street. I can explain further if we can meet on site.
- **Parking Controls.** Until earlier this year, we had continuous problems with visitors to the area parking over our driveway. We contacted Council on numerous occasions and most times the Council Rangers came out and gave the offending vehicle a ticket. It happened so often that, in frustration, I took matters into my own hands and did some additional line marking. This has literally eliminated the problem however, as your Parking Control Officer Hans Leber subsequently advised, my line marking work is non-standard and cannot stay in the long term. My line marking has solved the problem but if it cannot be approved for the long term then I'd like to discuss what other options could be considered through the new project to manage the problem.

Thank you for reading my email. I do understand it may be early in the process to be raising some of my concerns but I prefer doing so now rather than later.

I hope that you can spare half an hour to meet with me on site at a time during the day that suits you.

Regards

[REDACTED]



**From:** [REDACTED]

**Sent:** Monday, November 12, 2018 4:49 PM

**To:** [REDACTED]

**Subject:** RE: Invitation to Local Business Workshop - Military Road / Main Street Precinct - Henley Beach

[REDACTED]

I just thought I would check in to let you know that I am very interested in the main street precinct upgrade, and if there is any other meetings or discussion, I would like to be a part or help out in any way. Unfortunately I missed this meeting, but I talked to someone at the market stall (not sure if I talked to you?) about a few ideas.

My main concern is the fact that we are struggling here in Henley Pavilion (shops are closing down continually), due to lack of signage and general knowledge. I think it would be in the Councils best interest to help the shops that are here first before adding more in the main street.

A pedestrian crossing is necessary opposite the Henley Square Pavilion entrance.

Create a clearer walkway to the entrance of The Pavilion. I see people always walking through the car-park. Maybe move the car-park entrance to Military Road?

For Military Road, some trees and a bike path would be good.

On another note, Recycling is an issue – we do not have adequate bins and there is no recycling bins which due to our current global issues this is important, especially for the beachside location.

Sorry that this is a bit late, I hope there are some helpful ideas here and please let me know if I can help any further.

Thank you kindly,

[REDACTED]