

## **Draft Annual Business Plan Consultation 2021/22 Community Feedback Report**

17 May 2021

21/134671

Contact: Annette Martin, Manager Financial Services  
8408 1153, [amartin@charlessturt.sa.gov.au](mailto:amartin@charlessturt.sa.gov.au)

Contact: Georgina House, Community Engagement Coordinator  
8408 1364, [ghouse@charlessturt.sa.gov.au](mailto:ghouse@charlessturt.sa.gov.au)

# Annual Business Plan 2021/22 – Community Feedback Report

## 1. Executive Summary

The Draft Annual Business Plan 2021/22 has been developed within an overall planning framework which sets the strategic directions for the City of Charles Sturt over the medium and long term and converts these into annual actions and outputs.

Our community were invited to review the Draft Annual Business Plan 2021/22, ask questions and have their say using a range of methods. Promotions and engagement opportunities included:

- Promotion through The Advertiser Newspaper and Council's banners
- Promotion through City of Charles Sturt website and social media channels
- Promotion through media screens and pop-up displays at our libraries and community centres, as well as the Civic Centre Internal Street
- Invitation to key stakeholders in our community via direct email
- On request, obtain a hard copy version of the Draft Plan
- Online information and consultation delivered via our online community consultation platform *Your Say Charles Sturt* providing avenues to read the Draft Plan, ask questions of staff, and lodge an online submission
- Community Drop-in Event where community could talk with staff, The Mayor and Elected Members in attendance
- Deputations to Council
- Invitation to ask a question by telephoning or emailing Council
- Invitation to lodge a written submission via email or post.

We are confident that the communications and community engagement opportunities available to our community were sufficient to raise awareness and go beyond our statutory requirements for public consultation required by the Local Government Act 1999.

A total of 265 submissions were received (compared to 30 last year) on the Draft Annual Business Plan 2021/22. Most of the submissions related to budget bids listed in the Draft Annual Business Plan 2021/22, and a few related to new budget requests, general comments and queries.

Having regard to the submissions received, the matters listed in Table 1 below attracted community interest. Further explanation about the nature of community interest and sentiment is contained in Section 5 of this report.



**Table 1: Summary of Community Submissions by Topic of Interest**

Budget Bid ID	Topics of Interest / Budget Bid Descriptions	Support (number of submissions)	Not in Support (number of submissions)	General Comment, Question or Suggestion (number of submissions)
<b>Multiple submissions received</b>				
1308	New basketball half-court at Corcoran Reserve, West Lakes	185	48 (including one submission with 355 signatures which therefore equals <b>403</b> )	
1309	Feasibility Study for Future Improvements at Woodlake Reserve	9 (including one submission with 41 signatures which therefore equals <b>50</b> )		1 (support but no dog park)
1307	Public shower at Heysen Reserve	7	1	
1268	Fairford Terrace, West Lakes Shore / Semaphore Traffic Safety Improvements	7		
1241	Woodville District Cricket Club	5		
1284	Jubilee Storage Servery Refurbishment	5 (including a petition with 100+ signatures)		
1348	Communications Advisor		3	
1024	Contribution for the West Beach Surf Life Saving Club Upgrade		2	
1238	Woodville Road Streetscape Upgrade		2	
1277	Street Prioritiser and Tree Canopy Target Planner	1		1
<b>One submission received</b>				
1218	Street Light Upgrade Program 2021/22 – SAPN Infill and Improvement Program		1	
1225	Parfitt Square Automated Public Toilet Installation		1	
1235	New Public Lighting Program 2021/22		1	
1247	Grange Recreation Reserve	1		
1249	New Traffic Controls – Cudmore Terrace Wombat Pedestrian Crossing		1	
1258	Sustainable Transport Infrastructure 2021/22 – Bicycle Links Through Road Closures	1		
1265	Sustainable Transport Infrastructure – Grange Greenway – Stage 1 of Frederick Road to Grange Railway Station	1		
1270	Fauna Boxes Port Road Drainage Project Zone			1
1291	Carpark Renewal Program of Works 2021/22		1	
1296	Heritage Conservation Grants Program	1		
1306	Residential Streetscape Character Code Amendment	1		

1314	#shoplocal Grants Program		1	
1315	Light Fleet Replacement Program	1		
1322	Street Tree & Damaged Infrastructure Register			1
1324	Workforce Replenishment Program – IT Traineeship	1		
1329	Workforce Replenishment Program – Administrative Trainee	1		
1336	Road Reconstruction Program of Works 2021/22	1		
1338	New Park Furniture and Shelter at Glenwood Reserve, Kidman Park			1
1351	Additional Shade Installation at Henley Square	1		
1355	Whole Street Planting 2022			1
1364	Rosetta Street West Croydon – 40km/h Speed Limit Review			1
1371	Freshwater Lake – Viability Study & Review	1		
1372	Adelaide Free Bikes	1		
Other	New request – Extra programs/projects relating to co-housing ageing well (Refer to Appendix B, Submission 6)	1		
Other	New budget request – Request for erection of play and exercise equipment on the park lands alongside the trainline (e.g. Sunset Crescent, Grange) (Refer to Appendix B, Submission 78)	1		
Other	New budget request – Suggest that Chatswood Crescent have a 40km speed limit (Refer to Appendix B, Submission 101)	1		
Other	New budget request – Establish a fund to purchase land for open space (Refer to Appendix B, Submission 262)	1		
Other	New budget request – Review driveway width (Refer to Appendix B, Submission 262)	1		
Other	New budget request – Establish a Residential Design Advisory Service (Refer to Appendix B, Submission 262)	1		
Other	WACRA Submission – this submission covering a wide range of matters (Refer to Appendix B, Submission 242 for more detail)			1

*\*Note - some submissions refer to multiple topics*

This Community Feedback Report will be reported to the Corporate Services Committee on Tuesday, 25 May 2021. The Minutes of this meeting will be provided to full Council on Tuesday, 15 June 2021 for endorsement.

A final report will then be presented to full Council on Monday, 28 June 2021 for ratification of our Annual Business Plan and Budget 2021/22.

## **2. Background**

The legislation requires consultation for 21 days on the Council's Draft Annual Business Plan. Included within the Draft Annual Business Plan is a summary of the Long Term Financial Plan (LTFP), a comprehensive program of capital and annual operating projects, the rating strategy and high level detail of the recurrent budget.

The LTFP provides the financial projections and budget framework to guide the development of the detailed budget and provide a level of assurance to Council Members and the community on the sustainability of Council operations.

The LTFP is updated annually as part of this process (and at other times where material decisions are to be considered or significant changes in circumstances occur). As part of the annual review information is updated to allow for changes in the current economic environment and variables which will impact on Council's forecast operations including updated Asset Management Plan information.

Once the 10 year LTFP is adopted the year 1 forecast for 2021/22 provides the high level budget parameters for rates, debt, service levels, recurrent budget and capital and annual operating projects which guides the development of the budget for 2021/22. In 2021/22 the City of Charles Sturt has continued with a strategy that will maintain the operating surplus position it has achieved in ensuring we continue to be financially sustainable whilst delivering the range of services and infrastructure for affordable rates.

The Local Government Act 1999 specifies that consultation must occur on a Draft Annual Business Plan. Community feedback on our 2021/22 Draft Annual Business Plan will help Council decide the priorities in the final budget.

### 3. Consultation Approach and Timeframe

The consultation process provided opportunities for online and hard copy feedback, and to attend a Council Meeting and Community Drop-in Event to ask questions or make a deputation in relation to the Draft Annual Business Plan 2021/22. The consultation period commenced on Monday, 12 April 2021 and concluded on Wednesday, 5 May 2021.

#### 3.1 Minimum statutory requirements undertaken

- Publication of a Notice in a newspaper circulating in the area of the Council informing the public of the preparation of the Draft Annual Business Plan 2021/22 and inviting interested persons to attend a meeting of the Council and make written submissions in relation to the matter. Two notices were placed in The Advertiser Newspaper on Tuesday, 6 April 2021 and Tuesday, 13 April 2021.
- Publication of a Notice on Council's interactive community engagement website, *Your Say Charles Sturt*, informing the public of the preparation of the Draft Annual Business Plan 2021/22 and inviting interested persons to attend a Community Drop-In Event, prepare a deputation to Council, and/or make a written submission in relation to the matter. A dedicated project page was open for community to view the Draft Annual Business Plan, ask questions and lodge online submissions between Monday, 12 April 2021 and Wednesday, 5 May 2021.
- Conduct of a meeting of Council at which members of the public can ask questions in relation to the matter. A Community Drop-in Meeting, with an informal format, was conducted on Monday, 3 May 2021 with opportunity for members of the public to ask questions of staff, as well as The Mayor and Elected Members in attendance.
- Conduct of a meeting of Council at which members of the public can make verbal submissions via deputation, in relation to the matter. A Council Meeting was held on Tuesday, 27 April 2021. This meeting was conducted with opportunity for members of the public to make a deputation to Council.
- Hard copies of the Draft Annual Business Plan 2021/22 were made available on request at the principal office of the Council (without charge). The Draft Plan was readily available online via Your Say Charles Sturt for inspection and downloading during the consultation period.
- Provision of a facility for asking and answering questions, and the receipt of submissions, via the Your Say Charles Sturt website during the public consultation period.

#### 3.2 Additional community engagement activities undertaken by Council

- Provision of information and resources on the City of Charles Sturt's website and social media platforms, including opportunities to post questions and comments.
- Advertising of the Draft Annual Business Plan using Council's Port Road and Henley Beach banners.
- Pop-up displays and media screens at each of Council's libraries and community centres, as well as the Civic Centre Internal Street.
- Notification of some 200 key stakeholder and community groups via direct email.
- Provision of information and resources on Your Say Charles Sturt, Council's dedicated community consultation website. Your Say Charles Sturt provided opportunities to view the Draft Annual Business Plan, submit an online submission and ask staff questions.



*Figure 1: Banner installed at Henley Beach and Port Road*

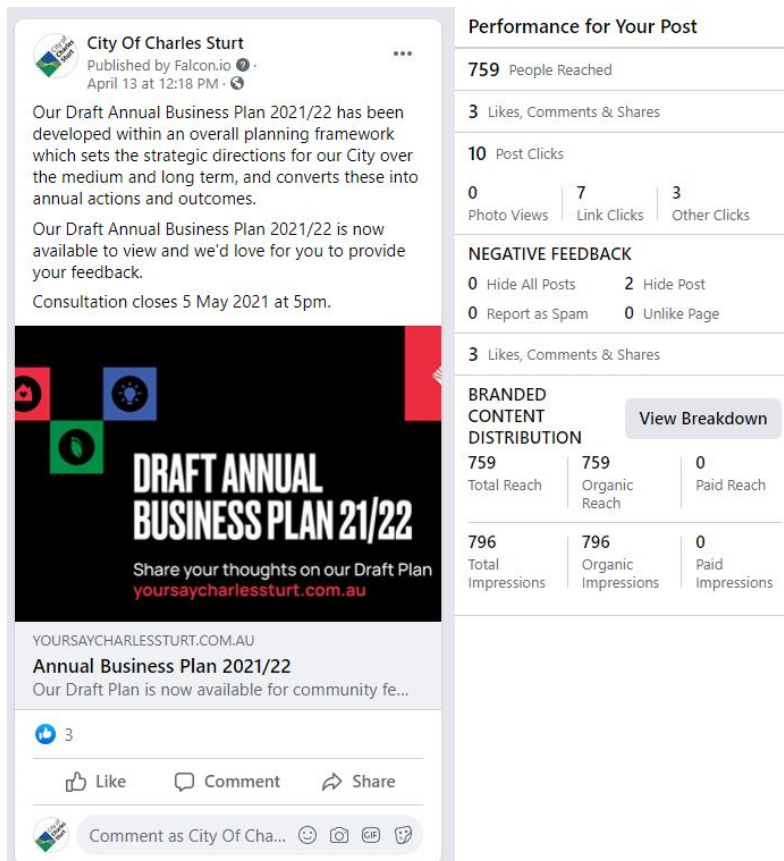


Figure 2: Social Media Post on 13 April 2021

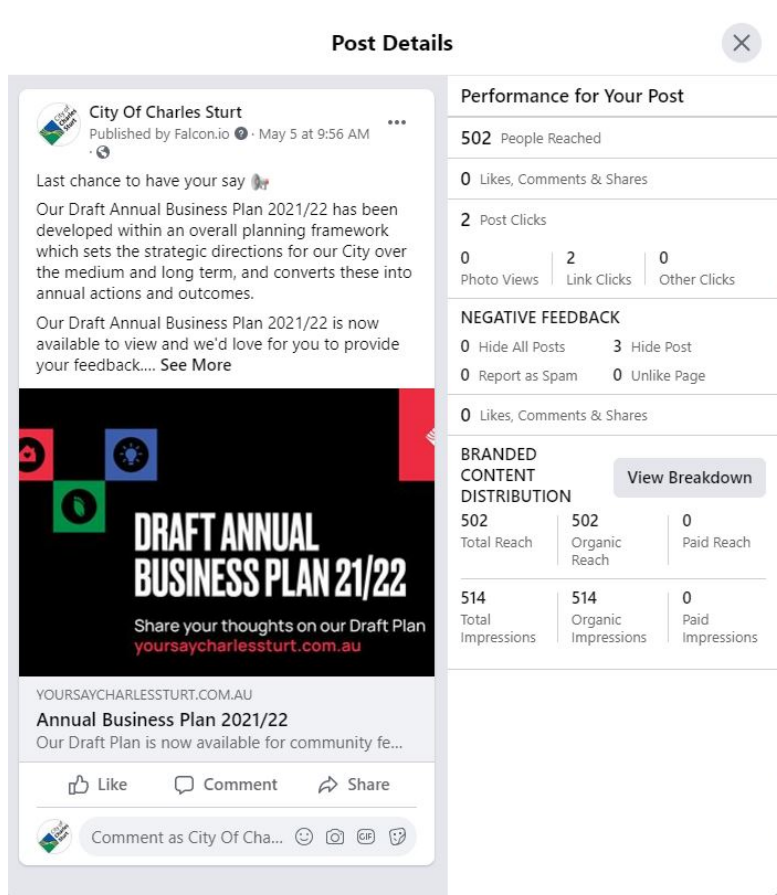


Figure 3: Social Media Post on 5 May 2021





**DRAFT ANNUAL BUSINESS PLAN 21/22**

In April we will seek your views on our 2021/22 Draft Annual Business Plan.

To get involved and have your say:

- Go to [yoursaycharlessturt.com.au](https://yoursaycharlessturt.com.au) to make a submission online from 13 April to 5 May 2021
- Make a verbal submission to Council on 27 April 2021 at 7.15pm
- Attend our Community Drop-in Event on 3 May 2021, between 4.30pm and 6pm, Civic Centre, 72 Woodville Road, Woodville
- Contact our Civic Centre on 8408 1111 for hard copy information (available from 13 April)

Consultation closes on Wednesday 5 May 2021 at 5pm.  
For more information please visit [yoursaycharlessturt.com.au](https://yoursaycharlessturt.com.au)

*Figure 4: Public Notice, The Advertiser Newspaper on Tuesday, 6 April 2021*



**DRAFT ANNUAL BUSINESS PLAN 21/22**

We are seeking your views on our 2021/22 Draft Annual Business Plan.

To get involved and have your say:

- Go to [yoursaycharlessturt.com.au](https://yoursaycharlessturt.com.au) to make a submission online by 5 May 2021
- Make a verbal submission to Council on 27 April 2021 at 7.15pm
- Attend our Community Drop-in Event on 3 May 2021, between 4.30pm and 6pm, Civic Centre, 72 Woodville Road, Woodville
- Contact our Civic Centre on 8408 1111 for hard copy information

Consultation closes on Wednesday 5 May 2021 at 5pm.  
For more information please visit [yoursaycharlessturt.com.au](https://yoursaycharlessturt.com.au)

*Figure 5: Public Notice, The Advertiser Newspaper on Tuesday, 13 April 2021*



## 4. Community Awareness and Involvement

Below is a summary of community awareness and interaction during the community consultation period for the Draft Annual Business Plan 2021/22.

### Engagement via Your Say Charles Sturt (Council's Interactive Community Engagement Website)

- 639 total visits to the Annual Business Plan project page
- 452 unique visitors to the project page
- 30 visitors are following the project page on Your Say Charles Sturt
- 1 question was asked
- 32% of visits lasted at least 1 active minute
- Total engagement time on the project page was 20 hours and 33 minutes.

### Engagement via CCS Website

- 154 views of the CCS Website Latest News
- 117 unique views
- Average time spent on the Draft Annual Business Plan page was 2 minutes and 59 seconds.

### Participation via Social Media

- Two posts on the Draft Annual Business Plan 2021/22 (13 April and 5 May 2021)
- 1,261 cumulative reach via social media channels
- 1,310 impressions.

### Participation in the Community Drop-In Event and Deputations (during the 21 day consultation period)

- Three verbal submissions (deputations) were received at the Council Meeting held on Tuesday 27 April 2021 including:
  - Mr Bill Styliadis
  - Ms Litsa Fragos
  - Mrs Cherie Robertson.
- An additional (deputations) was received at the Corporate Services Committee Meeting held on Monday, 3 May 2021:
  - Mrs Brenda Allerton
- Eight members of our community attended the Community Drop-In Event on Monday 3 May 2021.
  - Six participants took the opportunity to discuss their concerns about the proposed new basketball half-court at Corcoran Reserve, West Lakes (Budget Bid 1308).
  - Two participants raised interest in the following topics:
    - Climate Emergency Declaration – wanting to see this being elevated in projects chosen by Council
    - Electric vehicle infrastructure (e.g. charging stations, fleet vehicles) – wanting to see action by Council in response to the Climate Emergency Declaration
    - Open Space Contributions – wanting to know how they are being used and where.

**Table 2: Summary of Deputations on Budget Bids – 20 Deputations in total have been received on Budget Bid PBB-00001308 New basketball half-court at Corcoran Reserve, West Lakes – 4 of these were during the Draft Annual Business Plan 2021/22 consultation period.**

Date	Meeting	Name	Deputation Topic
Monday 15 February 2021	Asset Management	Daniel Metcalfe	1308 – Not Supporting
Monday 15 February 2021	Asset Management	Kevin Fox	1308 – Not Supporting
Monday 15 February 2021	Asset Management	Maria Styliadis	1308 – In Support
Monday 15 February 2021	Asset Management	Litsa Fragos	1308 – Disability Inclusion
Monday 15 February 2021	Asset Management	Julie Allerton	1308 – Not Supporting
Monday 22 February 2021	Council	Kevin Fox	1308 – Not Supporting
Monday 22 February 2021	Council	Jenine Tracey	1308 – Not Supporting
Monday 16 March 2021	Corporate Services	Jenine Tracey	1308 – Not Supporting
Monday 16 March 2021	Corporate Services	Maria Styliadis	1308 – In Support
Monday 16 March 2021	Corporate Services	Daniel Metcalfe	1308 – Not Supporting
Monday 16 March 2021	Corporate Services	Kevin Fox	1308 – Not Supporting
Monday 16 March 2021	Corporate Services	Ronald Goudie	1308 – Not Supporting
Monday 16 March 2021	Corporate Services	Bill Styliadis	1308 – In Support
Monday 16 March 2021	Corporate Services	Bill Miell	1308 – Not Supporting
Monday 22 March 2021	Council	Mark Sicolo	1308 – In Support
Monday 12 April 2021	Council	Jenine Tracey	1308 – Not Supporting
Tuesday 27 April 2021	Council	Mr Bill Styliadis	
Tuesday 27 April 2021	Council	Ms Litsa Fragos	
Tuesday 27 April 2021	Council	Mrs Cherie Robertson	
Monday 3 May 2021	Corporate Services Committee	Mrs Brenda Allerton	Bid 1308 – New basketball half-court at Corcoran Reserve, West Lakes

### Written Submissions

- 39 submissions received via the Your Say Charles Sturt
- 226 submissions received via hard copy or email

In total there were 265 written submissions received in relation to the Draft Annual Business Plan 2021/22. The nature of submissions received is discussed in Section 5 and summarised in **Appendix B**.

## 5. Community Feedback

### 5.1 Summary of Community Submissions

A total of 265 submissions were received in relation to the Draft Annual Business Plan 2021/22, compared to 30 last year. Submissions were lodged in a range of ways including 39 via Your Say Charles Sturt, 225 submissions via post and email, and one through Council's social media channels.

Most of the submissions received focussed on 33 of the budget bids presented in the Draft Annual Business Plan 2021/22, while a few submissions covered new budget requests, council rates or referred to matters by themes set out in Council's Community Plan (i.e. Community, Liveability, Environment, Economy and Leadership).

Table 3 below provides a summary of the type of community submissions received in relation to the Draft Annual Business Plan 2021/22.

**Table 3: Submission Type**

Submission Type	Number
<b>Total number of written submissions*</b>	<b>265</b>
<b>Number of budget bids attracting community feedback:</b>	<b>33</b>
(Annual Operating Projects)	(15)
(Capital Projects)	(14)
(Capital Renewal Projects)	(4)
<b>Submissions proposing new budget requests</b>	<b>6</b>
<b>Submissions relating to council rates</b>	<b>1</b>
(Refer Submission 242 by WACRA)	
<b>Submissions relating to other matters</b>	<b>1</b>
(Refer Submission 242 by WACRA)	

Six submissions were received with suggestions for new budget requests, including:

- Co-housing ageing well programs and projects
- Play and exercise equipment on the park lands alongside the trainline
- Introduction of a 40 km/hr speed limit along Chatswood Crescent
- Fund to purchase land for open space
- Review of driveway widths
- Residential Design Advisory Service.

One detailed submission was received from the Western Adelaide Coastal Residents' Association (WACRA) covering a wide range of matters. Refer to Appendix B, Submission 242 for more detail and associated staff responses.

Most of the submissions received related to budget bids contained within the Draft Annual Business Plan 2021/22. Most of the bids that attracted community interest were annual operating projects and capital projects that predominantly relate to recreation and sport infrastructure.

Budget Bid 1308 (New basketball half-court at Corcoran Reserve, West Lakes) attracted the highest level of interest, including significant numbers of submissions in support and not in support of the budget bid.

Given the high level of interest and differing community views, a summary of community interest and community sentiment is provided in Section 5.2.

Besides Budget Bid 1308, the five budget bids that attracted the most community feedback included:

- Budget Bid 1309 – Feasibility Study for Future Improvements at Woodlake Reserve
- Budget Bid 1307 – Public shower at Heysen Reserve
- Budget Bid 1268 – Fairford Terrace, West Lakes Shore / Semaphore Traffic Safety Improvements
- Budget Bid 1241 – Woodville District Cricket Club
- Budget Bid 1284 - Jubilee Storage Servery Refurbishment.

A high degree of community support was received in relation to each of these budget bids.

Having regard to all the submissions received, the budget bids and other matters raised are listed in Table 4 below, together with an indication of the level of community interest.

**Table 4: Summary of Community Submissions by Topic of Interest**

Budget Bid ID	Topics of Interest / Budget Bid Descriptions	Support (number of submissions)	Not in Support (number of submissions)	General Comment, Question or Suggestion (number of submissions)
<b>Multiple submissions received</b>				
1308	New basketball half-court at Corcoran Reserve, West Lakes	185	48 (including one submission with 355 signatures which therefore equals <b>403</b> )	
1309	Feasibility Study for Future Improvements at Woodlake Reserve	9 (including one submission with 41 signatures which therefore equals 50)		1 (support but no dog park)
1307	Public shower at Heysen Reserve	7	1	
1268	Fairford Terrace, West Lakes Shore / Semaphore Traffic Safety Improvements	7		
1241	Woodville District Cricket Club	5		
1284	Jubilee Storage Servery Refurbishment	5 (including a petition with 100+ signatures)		
1348	Communications Advisor		3	
1024	Contribution for the West Beach Surf Life Saving Club Upgrade		2	
1238	Woodville Road Streetscape Upgrade		2	
1277	Street Prioritiser and Tree Canopy Target Planner	1		1
<b>One submission received</b>				
1218	Street Light Upgrade Program 2021/22 – SAPN Infill and Improvement Program		1	
1225	Parfitt Square Automated Public Toilet Installation		1	
1235	New Public Lighting Program 2021/22		1	
1247	Grange Recreation Reserve	1		
1249	New Traffic Controls – Cudmore Terrace Wombat Pedestrian Crossing		1	

1258	Sustainable Transport Infrastructure 2021/22 – Bicycle Links Through Road Closures	1		
1265	Sustainable Transport Infrastructure – Grange Greenway – Stage 1 of Frederick Road to Grange Railway Station	1		
1270	Fauna Boxes Port Road Drainage Project Zone			1
1291	Carpark Renewal Program of Works 2021/22		1	
1296	Heritage Conservation Grants Program	1		
1306	Residential Streetscape Character Code Amendment	1		
1314	#shoplocal Grants Program		1	
1315	Light Fleet Replacement Program	1		
1322	Street Tree & Damaged Infrastructure Register			1
1324	Workforce Replenishment Program – IT Traineeship	1		
1329	Workforce Replenishment Program – Administrative Trainee	1		
1336	Road Reconstruction Program of Works 2021/22	1		
1338	New Park Furniture and Shelter at Glenwood Reserve, Kidman Park			1
1351	Additional Shade Installation at Henley Square	1		
1355	Whole Street Planting 2022			1
1364	Rosetta Street West Croydon – 40km/h Speed Limit Review			1
1371	Freshwater Lake – Viability Study & Review	1		
1372	Adelaide Free Bikes	1		
Other	New request – Extra programs/projects relating to co-housing ageing well (Refer to Appendix B, Submission 6)	1		
Other	New request – Request for erection of play and exercise equipment on the park lands alongside the trainline (e.g. Sunset Crescent, Grange) (Refer to Appendix B, Submission 78)	1		
Other	New request – Suggest that Chatswood Crescent have a 40km speed limit (Refer to Appendix B, Submission 101)	1		
Other	New request – Establish a fund to purchase land for open space (Refer to Appendix B, Submission 262)	1		
Other	New request – Review driveway width (Refer to Appendix B, Submission 262)	1		
Other	New request – Establish a Residential Design Advisory Service (Refer to Appendix B, Submission 262)	1		

Other	WACRA Submission – this submission covering a wide range of matters (Refer to Appendix B, Submission 242 for more detail)			1
-------	---	--	--	---

*\*Note - some submissions refer to multiple topics.*

## 5.2 Budget Bid 1308 – New basketball half-court at Corcoran Reserve, West Lakes

Budget Bid 1308 within the Draft Annual Business Plan 2021/22, drew the most comment from our community, and a considerable number of submissions were received, both in support and not in support of the budget bid.

Two tables have been prepared to illustrate community sentiment for and against the budget bid. Each table provides a selection of quotes extracted directly from community submissions. These quotes help to illustrate the thoughts and attitudes of the community members who lodged submissions. Quotes have been grouped into the themes such as community need, noise, traffic management, etc.

Table 5 looks at community sentiment in support of Budget Bid 1308.

Table 6 looks at community sentiment opposed to Budget Bid 1308.

**Table 5: Community Sentiment in Support of Budget Bid 1308**

Extracts from Community Submissions in Support of Bid 1308	Key Themes
<p><i>As a parent to a 15 year old and a resident of West Lakes for more than 35 years, I like the idea of having a new basketball half court in walking distance. It will give our kids something more to do especially when they outgrow the playgrounds, getting out and shooting a few hoops is mentally and physically healthy for our teenagers and keep them out of trouble. Only wish this was around years ago. We have found the other basketball court (which is great) but find it can get very busy and too far for the children to walk to. More sporting options made available to our youth is always a positive.</i></p> <p><i>We have lived in West Lakes for 7 years and have always found that the local infrastructure caters more for the ageing community and the very young. The demographic in West Lakes is changing and there are more teenagers in our community. We often find that teenagers hang out in the kids park in Tiranna Reserve because there is little else here for them. For teenage activities, we need to travel to other suburbs like St Clair and West Lakes Shore.</i></p> <p><i>Exercise and sport is encouraged to our youth. Let's not forget our youth. Didn't we play outside, I thought sport is encouraged not discouraged?</i></p> <p><i>Teenagers need to play outdoors more and receive Vitamin D.</i></p> <p><i>This basketball half-court will benefit all the children, teenagers and adults in the West Lakes area, to enjoy playing basketball.</i></p> <p><i>I think we should be encouraging our youth to go out and exercise at every opportunity. The statistics on the percentage of Australia's children (youth) are overweight as a direct result of too much screen time is appalling.</i></p> <p><i>Here we have an opportunity to provide a facility for our kids to go out, interact with others and exercise- how fantastic is that. We should all support such great ideas, particularly when generated by our own future leaders.</i></p> <p><i>There are now a number of younger families in our street and grandparents who care for their grandchildren, particularly during school holidays. My partner is over 80 and I am over 65, and our grandson aged 22 lives with us. Everyone in this street has easy access to the Corcoran Drive reserve.</i></p> <p><i>It seems to me that considerable activities are occurring on reserves around the area for younger and older residents but little for the youth in the area.</i></p> <p><i>It is a great initiative, encourages kids to be active, and it is something that is lacking in our neighbourhood. While there are some great playgrounds around, there is nothing for the older kids, so this would be a very welcomed addition in my opinion.</i></p> <p><i>In the current climate, anything that builds community is exactly what we need. With so many restrictions in other areas of our lives, something as simple as a basketball court that can provide alternative entertainment and exercise, and bring people together is exactly what we need.</i></p>	<p>Community health and youth needs</p>



<i>We need to get our teens away from screen time and offer them some good, safe, positive, team building activities that they can do with their friends and family.</i>	
<i>It is a great location for the families to have a picnic near the lakes as well as allowing the kids to be close if basketball is one of their interest.</i>	Suitability of Corcoran Reserve
<p><i>Noise pollution is not an issue . The reserve is currently enjoyed by many people on weekends and after school and work on weekdays. I need to live nearby and can hear the joyous sounds of people playing on the man-made beach, in the water, on the rocks and under the bridge. This should not be described as noise pollution.</i></p> <p><i>I understand that some people who live adjacent to Corcoran Drive reserve are concerned about the noise which may emanate from this half basketball court - the bouncing of the ball, the ball hitting the backboard , the young people generally having fun. I am sure it is not anticipated that lights will be installed at the court, so any activity will occur during daylight hours when one could expect noise and activity from people going about their daily activities. I see no harm in young people having fun with their mates on a half basketball court on a public reserve. After all, reserves and green spaces are for community use!</i></p>	Noise
<i>I reject the notion that Corcoran Drive is an arterial road with heavy traffic. Often times the traffic on Corcoran Drive is extremely light. People can just be more aware of the traffic in busier times.</i>	Traffic management
<p><i>There are no off-road car parks, however the strip of road along Corcoran Drive that fronts the reserve is enormous- plenty enough to accommodate the number of people that would be using a half basketball court.</i></p> <p><i>Most who will use the court can't drive and others will most likely walk there. We certainly will.</i></p>	Car parking
<i>The notion that the basketball court is 'unsafe for children and disabled people ' is utterly ridiculous and ableist. As a parent of someone who is both a child and disabled, I can assure the council that this court would be much appreciated, much used, and much enjoyed in a safe capacity by families like mine.</i>	Safety for children and people with disability
<i>There are many parks around the Charles Sturt region that contain playgrounds and other 'draw cards' that do not have toilets. This particular reserve/beach already attracts many visitors, and the fact that there are no toilets has not been an issue previously.</i>	No public toilet
<i>Having a half basketball court would not turn the reserve into a 'sports ground'. The reserve will still remain a reserve that can be enjoyed by everyone. It is an extremely large reserve that can accommodate both a half basketball court and reserve for those that do not wish to play basketball.</i>	Suitability of Corcoran Reserve
<i>I understand that some local residents think that a half basketball court will entice young people wanting to play basketball to also to jump off the bridge. I think that is an unreasonable assumption.</i>	Social behaviour

**Table 6: Community Sentiment Not in Support of Budget Bid 1308**

<b>Extracts from Community Submissions Not in Support of Bid 1308</b>	<b>Key Themes</b>
<p><i>There are ample sporting facilities to accommodate these courts.</i></p> <p><i>There is already a Basketball court available in close proximity, well within walking distance.</i></p> <p><i>Likely to be used only by limited age group.</i></p> <p><i>An alternative location is Samoa Court Reserve. This location already has supporting facilities such as tennis courts, toilets and parking.</i></p>	Community health and youth needs
<i>The reserve should not be turned into a sports ground. It needs to be retained as a pleasant, QUIET area to be enjoyed by all.</i>	Suitability of Corcoran Reserve

<p><i>Corcoran Reserve is an aquatic area used for swimming, paddle boarding, kayaking and a basketball court does not fit in with that concept.</i></p> <p><i>Proposed area of construction is used by clubs for unloading equipment for water sport activities.</i></p> <p><i>There are other reserves around the lake that have playgrounds, boat ramps, gym equipment and toilets; this is one of very few that still exist where passive activities can be enjoyed. It has a gently sloping entry into the lake so it is safe for young children to paddle and swim. Families bring their tents, tables, chairs and food and relax and enjoy the surroundings while the children play in the sand and the lake during summer. None of these activities generate noise so the reserve can be enjoyed by many, while the surrounding residents remain unaffected.</i></p>	
<p><i>Noise pollution as court will be too close homes.</i></p> <p><i>Court would be used at all hours of the day I guess especially by younger residents of West Lakes.</i></p> <p><i>Constant pounding of a bouncing basketball and smashing of a ball into the backboard, will cause irritation and possibly lead to mental health issues. Research has linked mental health issues to the sound of bouncing basketballs. In New Zealand the University of Auckland's head of audiology Dr David Welch, stated that ' Basketball courts have been identified in International Health Literature as a significant source of community noise.' It is not a sports ground. There is one 850 metres away in a dedicated sports ground.</i></p>	Noise
<p><i>I drive along Corcoran Drive every day and there are large cars often parked there now and them with kayaks on trailers etc making it quite stressful driving past. Also road is curved having a basketball court there would certainly bring more traffic which will be wanting to park close by.</i></p> <p><i>I have lived in West Lakes for over 25 years now and, during that time, I have watched the traffic flow along Corcoran Drive increase... This traffic is, of course, obstructed by cars parked along Corcoran Drive for a variety of reasons; to answer the phone, fishing, kayaking or canoeing or whatever.</i></p> <p><i>If a basketball court is added to the mix the results can only be negative, if not disastrous for normal traffic.</i></p>	Traffic management
<p><i>Inadequate parking available on arterial road with potential to cause traffic congestion .</i></p> <p><i>Busy road proposes danger to children and disabled due to inadequate off-street parking.</i></p> <p><i>There are no off-road car parks which will cause traffic congestion. It is unsafe for children and disabled people.</i></p> <p><i>Noise and lack of off-road parking will be an ongoing concern. This is already a problem when the reserve is used as a virtual clubroom for canoeing and water polo activities.</i></p> <p><i>Loading/unloading equipment from trailers/cars creates a dangerous situation and serious injuries from passing vehicles are inevitable.</i></p>	Car parking
<p><i>There is a safety concern of balls bouncing across the road, youth chasing it and cars having limited view as it's on a bend.</i></p>	Safety for children and people with disability
<p><i>No public amenities available</i></p> <p><i>There are there toilets in the vicinity which can lead to irrational decisions being made at the time.</i></p>	No public toilet
<p><i>This is a nature reserve and not a sports ground</i></p>	Suitability of Corcoran Reserve
<p><i>Feedback from other council residents indicate such facilities encourage late night groups of youth congregating and creating noise and disturbances which is likely to exacerbate the existing problem with youth jumping from the adjacent foot bridge.</i></p>	Social behaviour

<p><i>I live at West Lakes and enjoy the quiet and natural environment of this reserve. The proposal to put in a half basketball court will cause the following disruptions to the neighbourhood and the traffic to the entire island</i></p> <p><i>Disturbance to native birds and wildlife - including native ducks who frequently cross the road</i></p> <p><i>The inclusion of such a facility will completely destroy the appearance and ambience of the existing reserve.</i></p> <p><i>The peace and unobstructed views are mesmerising please do not spoil it. It is Peaceful and Relaxed. It will spoil the whole atmosphere of this beautiful reserve.</i></p> <p><i>It is a Quiet, Tranquil Reserve; it is a beautiful place for families to relax, swim, fish and Many boating activities. It is proposed to be placed 40 metres from elderly people's homes, which will change their environment for the rest of their lives. This will have a lasting impact on them.</i></p> <p><i>There are many units that back on to the reserve. It is Totally inconsiderate to the elderly. (Elderly Abuse) They bought their homes in a quiet peaceful location, to Enjoy and relax in their last years. They deserve to live their lives without disruption.</i></p> <p><i>Corcoran Reserve is a beautiful, peaceful reserve located on Corcoran Drive, 38m from the closest residents. It is easily accessed by the elderly who make up the largest number of residents in the area. Having said that, many mums walk to this reserve with their bubs for a picnic on the grass or just to enjoy relaxing under the trees. It a peaceful location to sit and watch the activities on the lake or to bring their dogs for a swim and play on the beach. Many fisherman bring their children to this area to fish. Children also love to watch the pelicans and feed the seagulls and the wood ducks. It is a beautiful venue for families.</i></p> <p><i>As a relative of elderly parents who live in the Retirement Village nearby we have noted there has been a lot of talk among the residents about this proposed Basketball Court. They all have concerns that their peace and quiet will no longer exist.</i></p> <p><i>My parents specifically chose this area because of the tranquillity as did all the other residents in the village. They are certainly not anti the young having their sporting events and we all know there is already another Basketball court just 850 metres away. So Why Not do this existing area up ??? Let the young enjoy it!</i></p> <p><i>I am very concerned for the mental health of my parents and All residents concerned as their anxiety levels are at an all-time high. Please...reconsider for the sake of our aged who deserve the right to live out their remaining years peacefully in the suburb of their original choice.</i></p>	Quiet and natural environment
<p><i>It is a waste of \$30,000.</i></p> <p><i>The council should direct its funding to other more important matters.</i></p> <p><i>If 62% of residents surveyed do not support the proposal Council are obliged to listen to the majority.</i></p> <p><i>Cost of maintaining and tidying will be higher, because of the close proximity to the sea salt spray.</i></p> <p><i>Funding could be better used in providing shade which would benefit all age groups.</i></p>	Use of Council Resources
<p><i>Value of properties in area who currently have view over lake are likely to be reduced.</i></p>	Property values

In addition to the community sentiment outlined above, a summary of the volume of submissions received in relation to Budget Bid 1308 is provide in Table 7 below.

A total of 233 submissions (or 588 submissions including the 355 signatures contained within Submission 254) commented on Budget Bid 1308. Of these submissions 185 supported the bid and 48(403) did not support the bid. A breakdown of the number of submissions by address is also provided below showing high numbers of submissions from the suburb of West Lakes. Where no address was provided the submission has been counted as 'Not Stated'.

**Table 7: Summary of Community Submissions received in relation to Budget Bid 1308**

<b>Budget Bid 1308</b> (New basketball half-court at Corcoran Reserve, West Lakes)	Submission Address					
	West Lakes	West Lakes Shore	Other Suburbs in Council Area	Outside Council Area	Not Stated	Total
<b>Support</b>	61	24	74	4	22	<b>185</b>
<b>Do Not Support</b>	33 (including one submission with 355 signatures which equals 388)	0	1	1	13	<b>48 (403)</b>
<b>Total</b>	<b>94 (449)</b>	<b>24</b>	<b>75</b>	<b>5</b>	<b>35</b>	<b>233 (588)</b>

Also it is relevant to refer to the preliminary community consultation that was undertaken a few months ago in relation to the proposal for a basketball half-court at Corcoran Reserve, West Lakes. A copy of that report is contained within **Appendix D** of this report.

### 5.3 Further Information about Submissions

A summary of each community submission and staff response is provided within **Appendix B** of the Council Report, and a full set of the community submissions is listed in **Appendix C** and available for Council Members viewing on the Council Member Extranet (CMX). A copy of the report to the Asset Management Committee on Monday, 15 February 2021 containing the results of the community consultation on the new basketball half-court at Corcoran Reserve, West Lakes is attached as **Appendix D** to the report.

## **6. Next Steps**

This Community Feedback Report will be reported to the Corporate Services Committee on Tuesday, 25 May 2021. The Minutes of this meeting will be provided to full Council on Tuesday, 7 June 2021 for endorsement.

A final report will then be presented to full Council on Monday, 28 June 2021 for ratification of our Annual Business Plan and Budget 2021/22.

All community submissions have been acknowledged and submitters have been informed of Council and Committee meeting dates where the Annual Business Plan will be considered. Updates on progress will also be provided on Your Say Charles Sturt.

After Council has adopted the Annual Business Plan 2021/22, Council will ensure a summary of the plan is prepared and circulated in the community to promote public awareness of the services, rating and financial management policies, objectives and activities for the ensuing year. Council will also ensure that copies of the annual business plan and budget (as adopted) are publicly available.