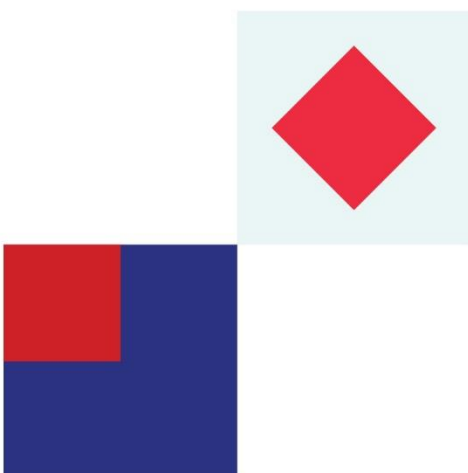


# **COMMUNITY ENGAGEMENT REPORT FOR WINDSOR AVENUE, ROAD RECONSTRUCTION**

Contact: Kath Mardon  
Community Engagement Officer - Engineering  
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[kmardon@charlessturt.sa.gov.au](mailto:kmardon@charlessturt.sa.gov.au)



## 1. Project Overview

The section of Windsor Avenue, between Park Street South and Marlborough Avenue is programmed for road rehabilitation in the next financial year and while planning for any road upgrade, we also like to investigate traffic safety at the same time to ensure that resident concerns have been captured and traffic impacts are assessed for current and future demand.

As part of the road reconstruction we will look to improve asphalt surface, stormwater (if required), kerb and gutter replacement, footpath repairs and Disability Discrimination Act (DDA) compliance.

We wanted to seek the feedback from residents and business owners on Windsor Avenue to understand any challenges or opportunities that were present, which would ensure we can achieve a road reconstruction that accommodates for current and future demand.

## 2. Community Engagement Approach

Consultation was undertaken over a 3-week period in August 2020.

We posted 121 consultation packages to those households we identified as being directly impacted by any change in Windsor Avenue.

The engagement was undertaken through:

- an online feedback form through our Your Say Charles Sturt website
- Booking a time to meet with staff, should they wish to discuss their views with us directly
- hard copy feedback form (posted on request)

The engagement was communicated through:

- a coloured brochure directly mailed to the local area

A sample of materials posted are within **Appendix A** of this report.

Fig 1 Consultation Area



### 3. What we heard

A total of 9 responses were received throughout the engagement.

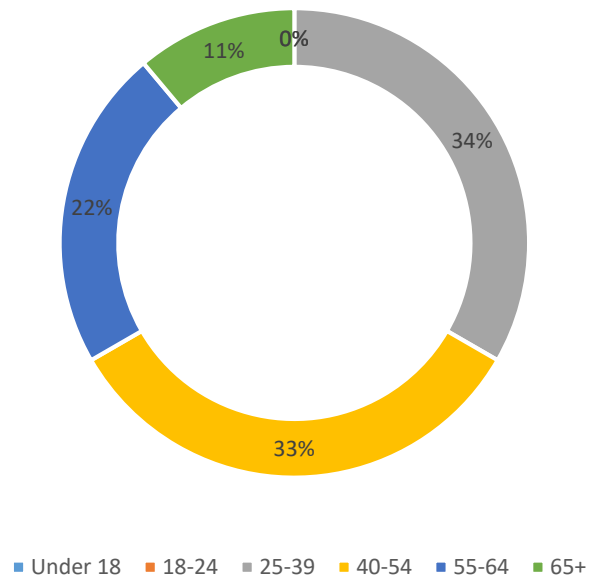
The feedback from the survey and any other written comments are summarised in this section. The verbatim comments from the online feedback form are provided in **Appendix B**

Your Say Charles Sturt website Visitors Summary

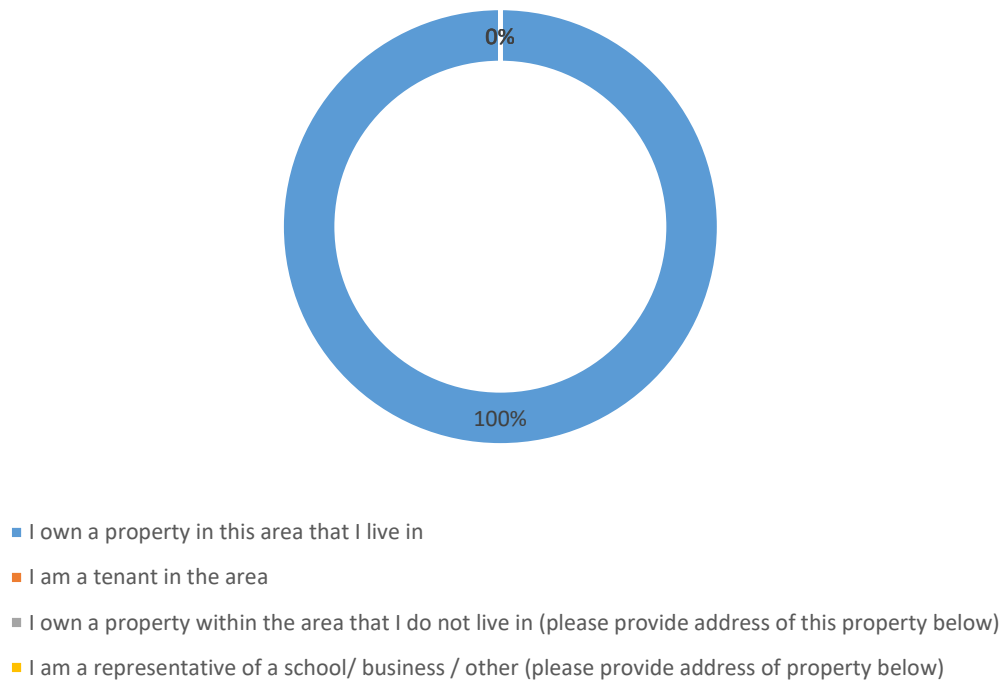
	= n
<b>Total visits to the YourSay project page</b>	73
<b>Engaged participants</b> (People who participated)	58
<b>Informed Participants</b> (People who visited and contributed)	9
<b>Aware participants</b> (visited at least one page)	83
<b>People who are following the project</b> (to be kept informed of updates)	8

## Survey Feedback

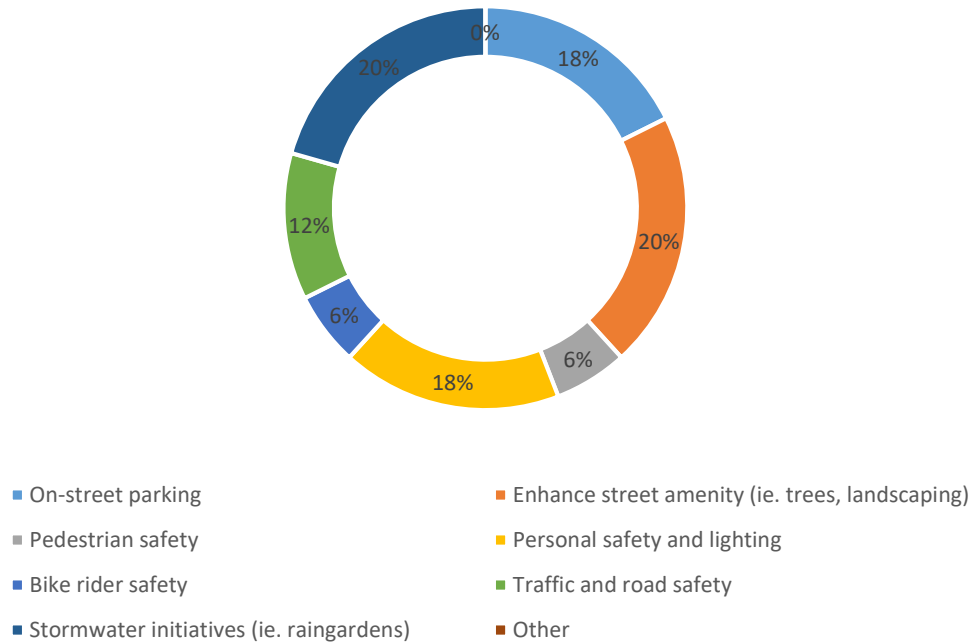
What age group best describes you?



What is your interest in this project?



Please tell us which is of most importance to you in the street?



We heard the following key comments in relation to what opportunities could be achieved in the street:

- Traffic controls – speed hump or slow point
- Trees require pruning
- Improvements to the verges
- Indent parking
- Pave the footpaths
- On street parking during table tennis events is an issue
- Kerb and gutter needs repair for stormwater drainage
- Retain street trees
- Lighting improvements

## **APPENDIX A**

### ***CONSULTATION MATERIALS***



9 July 2020

«Owners»  
«Postal\_Address»

## Road and Streetscape Opportunities – Windsor Avenue, Woodville Park

We are preparing to reconstruct the roadway in Windsor Avenue between Park Street South and Marlborough Avenue in the 2020/21 financial year as it is reaching the end of its useful life. As part of the road reconstruction we will look to improve the asphalt surface, stormwater (if required), kerb and gutter replacement; and footpath repairs (where needed).

We are taking this opportunity to understand how you feel about the street and want to hear your comments on any challenges or opportunities to ensure we can achieve a road reconstruction that accommodates for current and future demand.

To get involved and provide your feedback you can:

- View project information complete a survey or subscribe for project updates online at [www.yoursaycharlessturt.com.au/windsoravenue-reconstruction](http://www.yoursaycharlessturt.com.au/windsoravenue-reconstruction)
- Book a time for staff to meet with you and discuss your comments, at a time that is convenient (ensuring social distancing requirements are met)
- Hard copy survey (posted on request)

Feedback is required by no later than **9am Monday 10 August 2020**

Following this stage of consultation, your feedback and suggestions will shape the design and we will provide you with the opportunity to view and respond to potential concept designs, should they be required. We will keep you updated of the outcome.

For any enquiries please feel free to contact:

Kath Mardon  
Community Engagement Officer  
Phone: 8408 1270  
Email: [eng-consultation@charlessturt.sa.gov.au](mailto:eng-consultation@charlessturt.sa.gov.au)  
[www.yoursaycharlessturt.com.au](http://www.yoursaycharlessturt.com.au)



City of Charles Sturt  
72 Woodville Road, Woodville  
8408 1111 [www.charlessturt.sa.gov.au](http://www.charlessturt.sa.gov.au)





## Road and Streetscape Opportunities – Windsor Avenue, Woodville Park

### Feedback Form



To provide your feedback on this proposal, please complete the survey online at:

[www.yoursaycharlessturt.com.au/windsoravenue-reconstruction](http://www.yoursaycharlessturt.com.au/windsoravenue-reconstruction)



Alternatively send back your form to us using the enclosed reply-paid envelope.



Feedback is due by 9am Monday 10 August 2020



#### Your details



Please provide your name and address should we need to contact you regarding your feedback. (By completing this form, you consent to the City of Charles Sturt collecting, retaining and using the personal information provided by you in line with Council's Privacy Policy)



First Name:.....	Surname:.....	x
x		
Address:.....		x
x		
Email:.....		x
x		
Phone:.....		x
x		
Your gender:.....		x
x		
What age group best describes you?.....		x
x		
<input type="checkbox"/> Under 18..... <input type="checkbox"/> 18-24..... <input type="checkbox"/> 25-39..... <input type="checkbox"/> 40-54..... <input type="checkbox"/> 55-64..... <input type="checkbox"/> 65 plus.....		x
x		
Council's emailed newsletter.....		x
Would you like to receive council's Diamond Bytes emailed newsletter to be kept up to date with council news?.....		
<input type="checkbox"/> Yes → <input type="checkbox"/> No → <input type="checkbox"/> I already receive it.....		



..... Page Break.....



### Your Feedback

1. → What is your interest in this project?

→ ☐ I own a property in the area that I live in

→ ☐ I am a tenant in the area

→ ☐ I own a property within the area that I do not live in (please provide address of this property below)

→ ☐ I am a representative of a school / business / other (please provide address of this property below)

→ Provide Address: \_\_\_\_\_

2. → Please tell us which is of most importance to you in your street? (tick all that apply)

→ ☐ On-street Parking

→ ☐ Enhance street amenity (ie. trees, landscaping)

→ ☐ Pedestrian Safety

→ ☐ Personal safety and lighting

→ ☐ Bike rider safety

→ ☐ Traffic and road safety

→ ☐ Stormwater initiatives (ie. Raingardens)

→ ☐ Other: \_\_\_\_\_

2. → Do you have any ideas or opportunities that you feel we should consider as part of the Road Reconstruction design for your street?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

We thank you for your time and valuable comments

**APPENDIX B**  
***SURVEY RESPONSES RECEIVED***

#	Please tell us which is of most importance to you in the street? (tick all that apply)							Other	Do you have any ideas or opportunities that you feel we should consider as part of the road reconstruction design for your street?
	On-street parking	Enhance street amenity (ie. trees, landscaping)	Pedestrian safety	Personal safety and lighting	Bike rider safety	Traffic and road safety	Stormwater initiatives (ie. raingardens)		
1		1		1		1	1		I think it would be good to have either speed humps or a section where only 1 car can go through at a time to slow traffic down along street. Particularly between Marlborough and Park St N. Also, the trees are ugly and block street lighting. It would be nice if the verges were all grass instead of weeds/dirt or people could park on the verges to get cars off the street. It can get congested at times.
2	1	1		1	1				<p>I believe that the aesthetics of the street would be greatly enhanced by improving the street verges. This might include an artificial surface to assist with weed management, or the planting of lawn or more vegetation (i.e. native plants or succulents).</p> <p>The type of trees along the street are also not aesthetically pleasing and consideration should be given to replacing these trees with another kind. These trees also significantly block the street lights, which result in a dark and unsafe feel to the street.</p> <p>Parking could be improved by narrowing the verges (as has been done in Stanley Street), or having parking bays within the verge area itself.</p> <p>The street and footpaths should be resurfaced. Paving would significantly improve the aesthetics of the footpaths.</p> <p>These changes would help to make Windsor Avenue a premier street in the area and would enhance the street's character and heritage status in the long term.</p>

3						1	1		1. When there is an event taking place at the Table Tennis Centre participants fill the street by parking. Not a particular problem except they are allowed to park too close to the roundabout on Park St/Windsor Avenue making it difficult to see oncoming traffic as you leave the roundabout onto Windsor Avenue. This is dangerous and a longer stretch of "no parking" would alleviate the issue. 2. Many of the pavement areas are in poor condition and need relaying not just a grinding fix.3. The drainage gully at the end of Oxford Street/Windsor Avenue is very severe and not always suitable for many lower slung cars.
4	1	1			1	1	1		Yes...extending the project to included the WHOLE of Windsor ave starting from Hughes st S extending down to Balmoral st. These additional sections of Windsor Ave need attention also, not just from Park st S to Marlborough ave.
5							1		Would like to repair kerbing and road gutter to allow storm water to pass
6	1	1	1	1			1		Definitely need to fix the kerb, gutter and stormwater drainage as have lodged an issue to fix as rainwater is not draining away. Would like to retain trees in the street
7	1	1	1	1			1		Landscape design to reflect the history of the street and footpath and lighting improvements
8	1	1		1			1		Improved lighting, improve aesthetics planting shrubs etc adding colour.
9	1	1		1		1			